



***802.11g Wireless Access Point /Bridge***

**WAP-4000**

**User's Manual**

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## **Federal Communication Commission Interference Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio technician for help.

## **FCC Caution:**

To assure continued compliance.(example-use only shielded interface cables when connecting to computer or peripheral devices). Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the Following two conditions: (1) This device may not cause harmful interference, and (2 ) this Device must accept any interference received, including interference that may cause undesired operation.

## **Federal Communication Commission (FCC) Radiation Exposure Statement**

This equipment complies with FCC radiation exposure set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not be less than 20 cm(8 inches) during normal operation.

## **R&TTE Compliance Statement**

This equipment complies with all the requirements of DIRECTIVE 1999/5/CE OF THE EUROPEAN PARLIAMENT AND THE COUNCIL OF 9 March 1999 on radio equipment and telecommunication terminal Equipment and the mutual recognition of their conformity (R&TTE)

The R&TTE Directive repeals and replaces in the directive 98/13/EEC (Telecommunications Terminal Equipment and Satellite Earth Station Equipment) As of April 8,2000.

## **Safety**

This equipment is designed with the utmost care for the safety of those who install and use it. However, special attention must be paid to the dangers of electric shock and static electricity when working with electrical equipment. All guidelines of this and of the computer manufacture must therefore be allowed at all times to ensure the safe use of the equipment.

## **Revision**

User's Manual for PLANET 802.11g Wireless Access Point

Model: WAP-4000v2

Rev: 2.0 (January, 2004)

Part No. EM-WAP4Kv2

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# Chapter 1 Introduction

Thank you for purchasing WAP-4000. This device features the latest innovation wireless technology making the wireless networking world happened. This manual guides you on how to install and properly use the WAP-4000 in order to take full advantage of its features.

## 1.1 Package Contents

Make sure that you have the following items:

- One WAP-4000
- One AC Power Adapter
- One dipole antenna
- One User's Manual and Utility CD
- One Quick Installation Guide

**Note:** If any of the above items are missing, contact your supplier as soon as possible.

## 1.2 System Requirements

Before installation, please check the following requirements with your equipment.

- Pentium Based (And Above) IBM-Compatible PC System
- CD-ROM drive
- Windows 98/ME/2000/XP Operating System with TCP/IP protocol

## 1.3 Features

- Wireless LAN IEEE802.11g and IEEE802.11b compliant
- Strong network security with 802.1X authentication, and 64/128-bit WEP encryption
- Supports WPA (Wi-Fi Protected Access) for both 802.1x and WPA-PSK
- One detachable reverse-polarity SMA connectors can connect to external antenna for expanding connection distance
- Super G mode efficiently raises the data transfer rate up to 108Mbps
- Five operation modes selectable: AP / AP Client / Wireless Bridge / Multiple Bridge / Repeater
- Auto Fall-Back Data Rate for Long-Distance Communication and Noisy Environments
- Adjustable antenna transmit power
- Features Roaming, Best Access Point Selection, Load Balancing, and Network Traffic Filtering
- Support 63 clients to connect the network. (For best performance, the suggested maximum clients number of one WAP-4000 in AP mode is 25.)
- Provide Windows-base configuration utility and Web Configuration
- Support DHCP Server and Client
- Support MAC Filter

## 1.4 Specification

Standard	IEEE 802.11b, IEEE 802.11g	
Signal Type	DSSS (Direct Sequence Spread Spectrum)	
Modulation	BPSK / QPSK / CCK / OFDM	
Port	10/100Base-TX (RJ-45) * 1	
Antenna	Detachable Dipole Antenna * 1	
Antenna Connector	Reversed Polarity SMA Male	
Output Power	17dBm	
Sensitivity	802.11b	11 Mbps (CCK): -82dBm 5.5 Mbps (QPSK): - 86dBm 1, 2 Mbps (BPSK): - 90dBm (typically @PER < 8% packet size 1024 and @25°C $\pm$ 5°C)
	802.11g	54 Mbps: -72dBm 48 Mbps: - 72dBm 36 Mbps: -76dBm 24 Mbps: -79dBm 18 Mbps: -82dBm 12 Mbps: -86dBm 9 Mbps: -89dBm 6 Mbps: -90dBm (typically @PER < 8% packet size 1024 and @25°C + 5°C)
Operating Mode	AP, AP Client, Wireless Bridge, Multiple Bridge, Repeater	
Security	64/128-bit WEP encryption Password Protect WPA for 802.1x and WPA-PSK MAC Filtering SSID Broadcast Disable function	
	Frequency Band	
	2.4 GHz ~2.484GHz	
	Channel	
	FCC: 11 Channels (US, Canada) ETSI: 13 Channels (Europe) TELEC: 14 Channels (Japan)	
Data Rate	Super G mode	Up to 108Mbps
	802.11g	Up to 54Mbps (6/9/12/18/24/36/48/54)
	802.11b	Up to 11Mbps (1/2/5.5/11)
Operating Environment	Temperature	0~55°C
	Humidity	5~95% (non-condensing)
LED	Power: steady green WLAN: green for wireless connectivity/activity	

	LAN: green for link, blink for activity
Input Power	DC 5V, 2.5A
Certification	FCC, CE

## 1.5 Wireless Performance

The following information will help you utilizing the wireless performance, and operating coverage of WAP-4000.

### 1. Site selection

To avoid interferences, please locate WAP-4000 and wireless clients away from transformers, microwave ovens, heavy-duty motors, refrigerators, fluorescent lights, and other industrial equipments. Keep the number of walls, or ceilings between AP and clients as few as possible; otherwise the signal strength may be seriously reduced. Place WAP-4000 in open space or add additional WAP-4000 as needed to improve the coverage.

### 2. Environmental factors

The wireless network is easily affected by many environmental factors. Every environment is unique with different obstacles, construction materials, weather, etc. It is hard to determine the exact operating range of WAP-4000 in a specific location without testing.

### 3. Antenna adjustment

The bundled antenna of WAP-4000 is adjustable. Firstly install the antenna pointing straight up, then smoothly adjust it if the radio signal strength is poor. But the signal reception is definitely weak in some certain areas, such as location right down the antenna.

Moreover, the original antenna of WAP-4000 can be replaced with other external antennas to extend the coverage. Please check the specification of the antenna you want to use, and make sure it can be used on WAP-4000.

### 4. WLAN type

If WAP-4000 is installed in an 802.11b and 802.11g mixed WLAN, its performance will be reduced significantly. Because every 802.11g OFDM packet needs to be preceded by an RTS-CTS or CTS packet exchange that can be recognized by legacy 802.11b devices. This additional overhead lowers the speed. If there are no 802.11b devices connected, or if connections to all 802.11b devices are denied so that WAP-4000 can operate in 11g-only mode, then its data rate should actually 54Mbps and 108Mbps in Super G mode.

## Chapter 2 Hardware Installation

Before you proceed with the installation, it is necessary that you have enough information about the WAP-4000.

- 1. Locate an optimum location for the WAP-4000.** The best place for your WAP-4000 is usually at the center of your wireless network, with line of sight to all of your mobile stations.
- 2. Assemble the antennas to WAP-4000.** Try to place them to a position that can best cover your wireless network. The antenna's position will enhance the receiving sensitivity.
- 3. Connect RJ-45 cable to WAP-4000.** Connect this WAP-4000 to your LAN switch/hub or a single PC.
- 4. Plug in power adapter and connect to power source.** After power on, WAP-4000 will start to operate.

**Note:** ONLY use the power adapter supplied with the WAP-4000. Otherwise, the product may be damaged.

If you want to reset your WAP-4000 to default settings, press the Reset button 5 second. And then wait for 10 seconds for WAP-4000 to reboot.

# Chapter 3 Configuring the Wireless Access Point

WAP-4000 can be configured via web browser or bundled utility. It is strongly recommended to configure and manage WAP-4000 using a wired LAN computer.

## 3.1 Configure through Web Browser

Web configuration provides a user-friendly graphical user interface (web pages) to manage your WAP-4000. An AP with an assigned IP address (e.g. <http://192.168.1.1>) will allow you to monitor and configure via web browser (e.g., MS Internet Explorer or Netscape).

1. Open your web browser.
2. Enter the IP address of your WAP-4000 in the address field (default IP address is <http://192.168.1.1>). Please note that your PC's IP address should be on the same IP subnet of the WAP-4000. For example, you can configure your PC's IP address to 192.168.1.2 if WAP-4000 is with IP 192.168.1.1.
3. A User Name and Password dialog box will appear. Please enter your User Name and Password here. Default User Name and Password are both "admin". Click Ok.



4. Then you will see the WAP-4000 web configuration page.

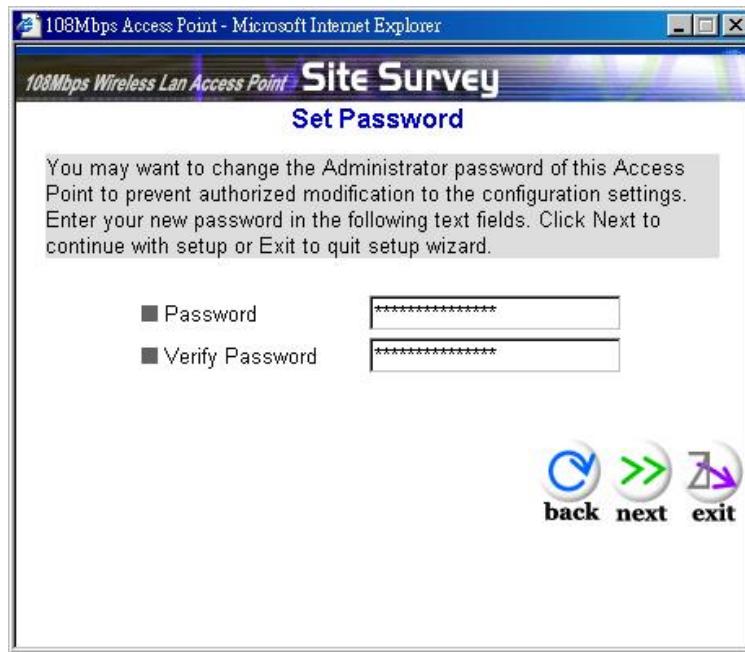
### 3.1.1 Wizard

**Setup wizard** provides a simple way to configure your WAP-4000. Clicking **Wizard** button on top panel of WAP-4000's web page, **Setup Wizard** will pop up as below.



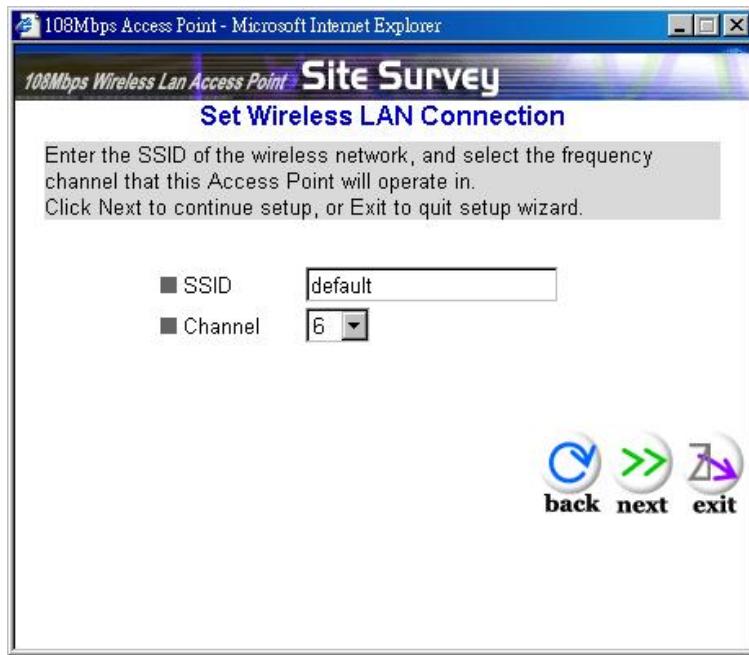
To quick configure WAP-4000, please follow the steps below to complete the configuration. Click **Next>** to continue.

#### Step 1. Set your new password

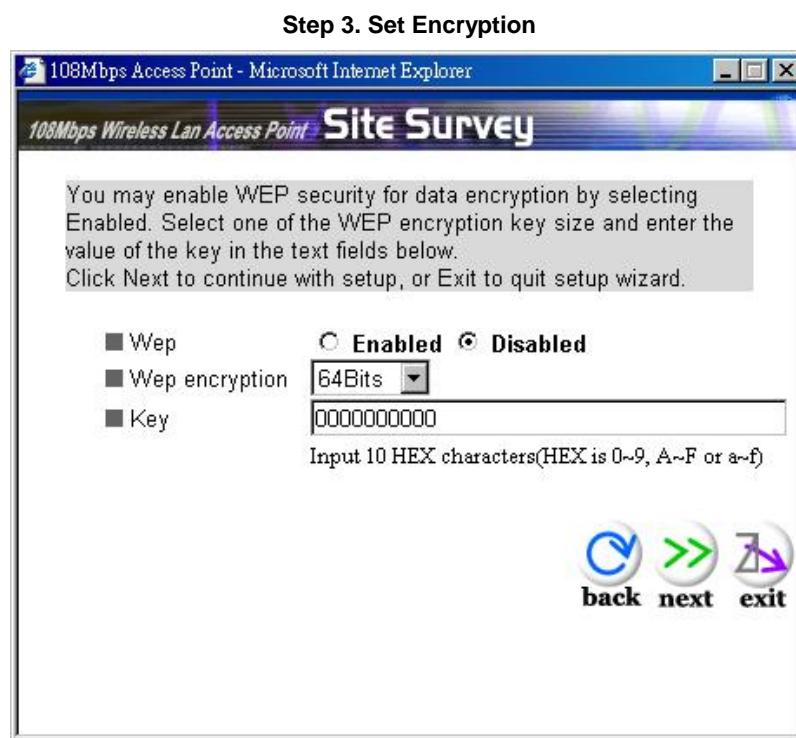


The default password for administrator (login name is "admin") is "admin". You can change the Password in this step. Click **Next>**.

#### Step 2. Set the SSID and Channel

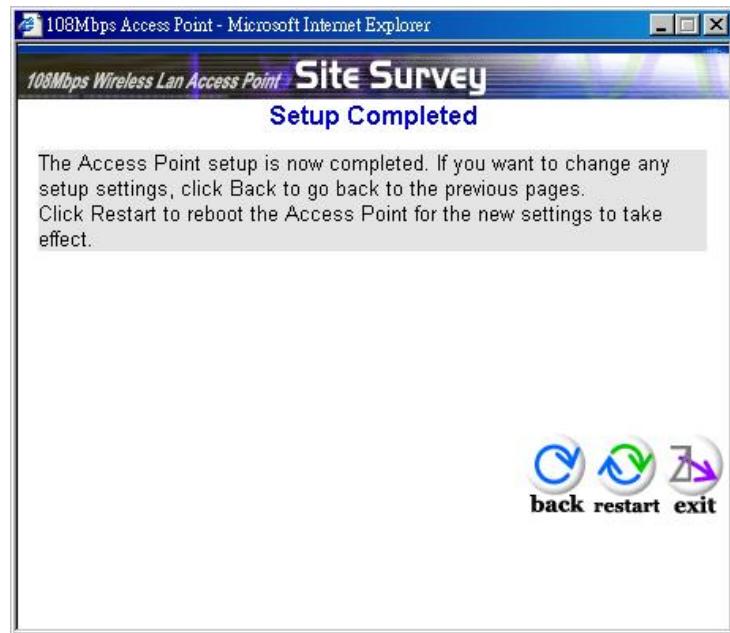


Enter the SSID of your WLAN and select the frequency channel. Click **Next>**.



You can enable WEP encryption and set WEP key in this screen. Click **Next>** to continue.

#### Step 4. Restart



Please click the **Restart** button to save the settings and restart WAP-4000. In the next web page, please click **Close** to close the Setup Wizard window.

### 3.1.2 Status:

You can check your WAP-4000 settings and status in this screen.

**802.11g Wireless Access Point**

Status

Firmware Version : 1.90 Date : Thes, 13 Jan 2004

LAN MAC:	00-0D-88-95-18-6D
IP Address:	192.168.1.1
Subnet Mask:	255.255.255.0
Gateway:	0.0.0.0
Send:	184
Receive:	1336

Wireless

SSID:	default
Encryption :	Disabled
Channel:	6
Send:	3350
Receive:	0

You can click the **View Log** button, and then the screen below will appear. You can view the logged message here. You can also clear or refresh the log record.

View Log

First Page | Last Page | Previous Page | Next Page | Clear Log | Refresh

Time	Message
Jan/15/2004 10:45:00	Wireless PC connected 00-C0-02-00-09-C2
Jan/15/2004 10:44:52	Wireless PC connected 00-C0-02-00-09-C2
Jan/15/2004 10:43:50	Wireless PC connected 00-C0-02-00-09-C2
Jan/15/2004 10:42:54	Wireless PC connected 00-C0-02-00-09-C2
Jan/15/2004 10:41:51	System started
Jan/15/2004 10:41:51	AP 2.4GHz mode Ready. Channel : 6 TxRate : best SSID : default
Jan/15/2004 10:41:51	Access point: default started at channel 6.

### 3.1.3 Basic Settings:

You can set the **AP Name**, **SSID**, **Channel** and **Authentication** method to this Access Point. After configuration, please click **Apply** to save your settings.



**AP Name:** The host name of the WAP-4000. This can be any name for you to easily identify this access point.

**SSID:** The SSID is the name shared among all points in the wireless network system, must be identical for all points.

**Channel:** The value of channel can be selected from channel 1 to 11 for FCC domain, channels 1 to 13 for ETSI domain and 1 to 14 for Japan domain.

**Authentication:** Select the type from the listed options. If **Open System** or **Shared Key** is selected, the screen would appear as above.

**WEP Key:** Select the level of encryption you want among the options. WAP-4000 supports 64, and 128-bit encryption.

**Mode:** Select the key code you want to use for WEP Key, HEX or ASCII. When Hex is selected, you may enter alphanumeric characters in the range of "A-F", "a-f" and "0-9" in the WEP Key entry field. Alternatively, you may enter digit hexadecimal values in the range of "a-z", "A-Z" and "0-9".

**Key 1 ~ Key 4:** There are 4 keys available, please ensure you have enter correct number for the key values with different Key Length and coding (Hex or ASCII) as 64bit (10 Hex digit / 5 ASCII), 128bit (26 Hex digit / 13 ASCII) or 256bit (58 Hex digit / 29 ASCII), please select one of them and enter the key you want to use. Click "Clear" to erase key values.

**Note:** 128bit WEP encryption will require more system resources than 64bit encryption. Use 64-bit encryption for better performance.

If you want to use **WPA** for authentication, please go to **802.1x** page and complete relative RADIUS

server settings first. The detailed settings of **802.1x** page are described in section 3.1.7.

If **WPA-PSK** is selected, the screen appears as below. Please enter a hard-to-guess passphrase (between 8 and 63 characters) in the field.

The screenshot shows the PLANET Networking & Communication 802.11g Wireless Access Point configuration interface. The title bar reads "802.11g Wireless Access Point". The left sidebar has a blue background with the text "Basic Setting". The main content area has a blue header "Basic Setting". The configuration fields include:

- AP Name: Wireless Access Point
- SSID: default
- Channel: 6 (Domain: USA)
- Authentication: Open System (radio button selected)
- Passphrase: (empty field)
- Confirmed Passphrase: (empty field)

At the bottom are "Apply", "Cancel", and "Help" buttons.

### 3.1.4 IP Settings:

You can set the **IP**, **Gateway**, **DHCP** and **DNS** to this Access Point on this field. After configuration, please click **Apply** to save your settings.

The screenshot shows the PLANET Networking & Communication 802.11g Wireless Access Point configuration interface. The title bar reads "802.11g Wireless Access Point". The left sidebar has a blue background with the text "IP Setting". The main content area has a blue header "IP Setting". The configuration fields include:

- LAN IP: Obtain IP Automatically (radio button selected)
- Fixed IP (radio button selected)
- Address: 192.168.1.1
- Subnet Mask: 255.255.255.0
- Gateway: 0.0.0.0
- DHCP Server: Off (radio button selected)
- IP Range: From 192.168.1.100, To 192.168.1.199
- DNS Server: 0.0.0.0

At the bottom are "Apply", "Cancel", and "Help" buttons.

**LAN IP:** You can configure this Access Point to obtain its IP address automatically or manually assign. If you select **Fixed IP**, please fill in the following fields with proper parameters.

**Address:** This address is a unique numbers that identifies a computer or device on the WAN or LAN. These numbers are usually shown in groups separated by periods, for example: 123.123.23.2.

**Subnet Mask:** Subnets allow network traffic between hosts to be separated based on the network's configuration. In IP networking, traffic takes the form of packets. IP subnets advance network security and performance to some level by organizing hosts into logical groups. Subnet masks contain four bytes and usually appear in the same "dotted decimal" data. For example, a very common subnet mask in its binary demonstration 11111111 11111111 11111111 00000000 will usually be shown in the corresponding, more readable form as 255.255.255.0.

**Gateway:** A gateway is a piece of software or hardware that passes information between networks. You'll see this term most often when you either log in to an Internet site or when you're transient email between different servers.

**DHCP:** DHCP is a protocol for dynamically assigning IP addresses to networked computers. With DHCP, a computer can automatically be given an exclusive IP address each time it logs on to a network--making IP address management an easier job for network administrators. When a computer connects to the network, the DHCP server selects an IP address from a master list and assigns it to the system. The device must set to "Obtain the IP address automatically". The Wireless Access Point Gateway's DHCP server is disabled by default. If you would like to enable the DHCP server, click on the "On" button, then specify the IP range and DNS server IP.

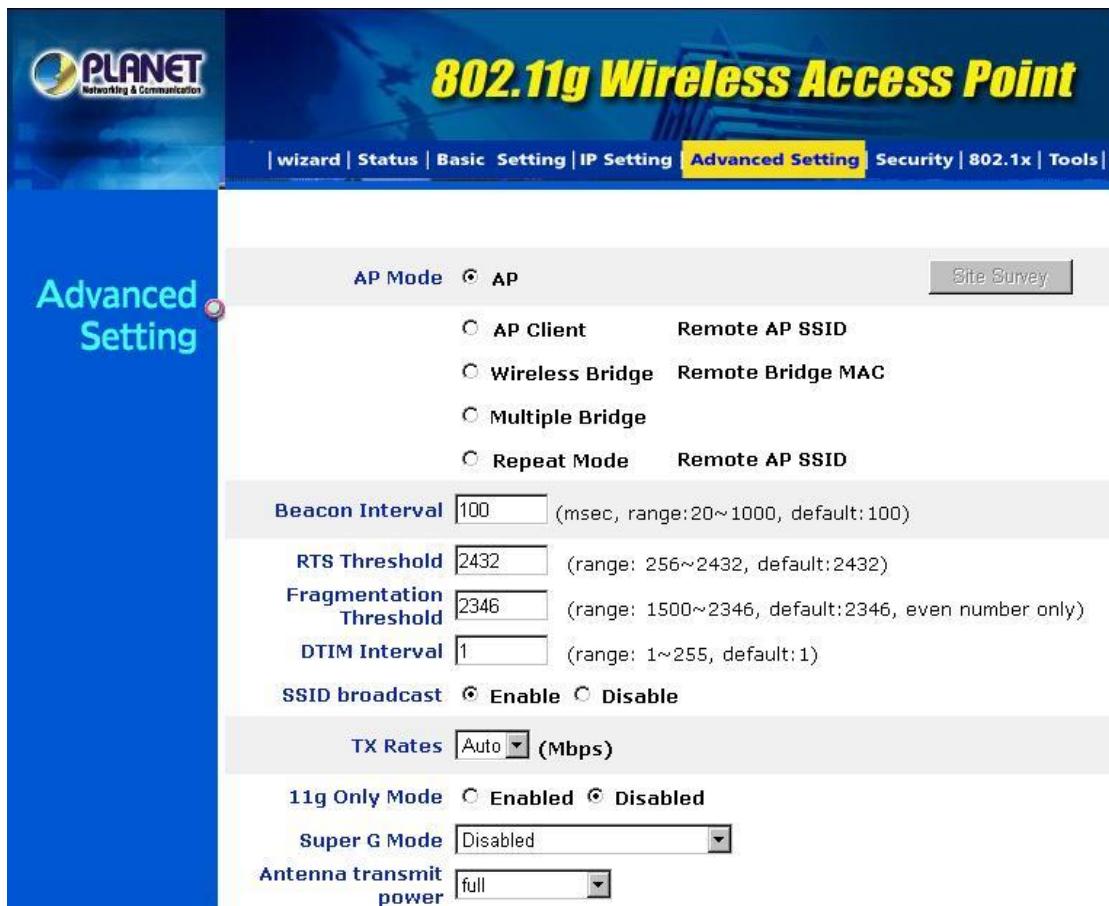
**DNS:** When you send email or position a browser to an Internet domain such as xxxx.com, the domain name system translates the names into IP addresses. The term refers to two things: the conventions for naming hosts and the way the names are control across the Internet.

WAP-4000 has build-in DHCP server. By default is "Off". If you have a DHCP server in your network already, please disable the DHCP server function. When you assign an IP address to this access point, please ensure this IP address is on the same IP range as DHCP Server settings.

**Note:** When you select Obtain IP Automatically, DHCP Sever will be disabled automatically.

### 3.1.5 Advanced Settings:

You can set the WAP-4000 operation mode and relative settings. After configuration, please click **Apply** to save your settings.



**AP Mode:** WAP-4000 has five operation modes. By default, it is set to AP mode.

**AP:** This mode is set to WAP-4000 by default. This connects your wireless PCs to a wired network. In most cases, no change is necessary. Up to 63 wireless clients can be connected through WAP-4000.

**AP Client:** A WAP-4000 set to AP Client mode is able to connect to another WAP-4000 functioning in AP mode and wireless client within its range. This mode allows your WAP-4000 client to be the wirelessly bridged to the main WAP-4000. When you select this mode, please enter the LAN MAC address of the main WAP-4000 into **Remote AP BSS ID** field, or you can click **Site Survey** button to search and connect an available AP.

**Wireless Bridge:** This mode connects two physically separated LAN segments by using two WAP-4000s. The remote WAP-4000 also needs to be set up as a Wireless Bridge. The "Remote Bridge MAC" field must be filled with the LAN MAC address of the remote WAP-4000.

**Multiple Bridge:** This mode allows you to construct a network that has multiple WAP-4000s bridging multiple LANs wirelessly. For all bridged WAP-4000s, configure them in Multiple Bridge mode and all the WAP-4000s must be configured on the same channel. You can have up to 14 WAP-4000 to be bridged together. For performance reason, it is suggested to bridge no more than 6 WAP-4000s in a WLAN.

**Repeater Mode:** This mode allows you to extend the range of your wireless network. When the AP is configured to repeater mode, it will repeat the wireless signal from wireless client to access point. Thus, the wireless connection distance can be extended. However, the performance will become half of normal performance since the WAP-4000 use the same wireless channel to receive and transmit. Besides, when the WAP-4000 is configured to repeater mode, you can only manage the AP through LAN interface and the PC(s) connected to its LAN port cannot communicate with other wireless clients. You need to input the remote AP's MAC address or you can click **Site Survey** button to search and connect an available AP

when this mode is enabled.

**Beacon Interval:** Specify the Beacon Interval value. Enter a value between 20 and 1000. Beacons are packets sent by an Access Point to synchronize a wireless network.

**RTS Threshold:** Use this field to specify a value for the RTS Threshold. Enter a value between 256 and 2432. This value should remain at its default setting of 2432. Should you encounter inconsistent data flow, only minor modifications are recommended.

**Fragmentation Threshold:** This field is used to specify the fragmentation threshold. Enter a value between 1500 and 2346. If you experience a high packet error rate, try to slightly increase your Fragmentation Threshold. The value should remain at its default setting of 2346. Setting the Fragmentation Threshold too low may result in poor performance.

**DTIM Interval:** Specify the Beacon Rate. Enter a value between 1 and 255 that specifies the Delivery Traffic Indication Message (DTIM). A DTIM is a countdown informing clients of the next window for listening to broadcast and multicast messages. When the AP has buffered broadcast or multicast messages for associated clients, it sends the next DTIM with a DTIM Interval value. AP Clients hear the beacons and awaken to receive the broadcast and multicast messages.

**SSID Broadcast:** Enable or disable a Service Set Identifier broadcast. When enabled, the SSID of the WAP-4000 is sent to wireless enabled devices on the area. Set the WAP-4000's SSID in the Basic Setting screen. Enabling this function may cause unauthorized user to connect your wireless networks.

**TX Rates:** Select the desired transmission rates by clicking on the drop down list. The default setting is "Auto".

**11g Only Mode:** Enabling 11g only mode maximizes the performance of WAP-4000 in a pure 802.11g WLAN, but 802.11b clients are not allowed to connect to it. Disabling this option allows both 802.11g and 802.11b clients to connect to WAP-4000.

**Super G Mode:** There are four options selectable: **Disabled**, **Super G without Turbo**, **Super G with Dynamic Turbo**, and **Super G with Static Turbo**. When you use Super G mode, it is recommended to enable 11g only for best performance.

**Antenna Transmit Power:** You can control the transmit power of WAP-4000 here. There are five options available: full, half, quarter, eighth, and min.

### 3.1.6 Security:

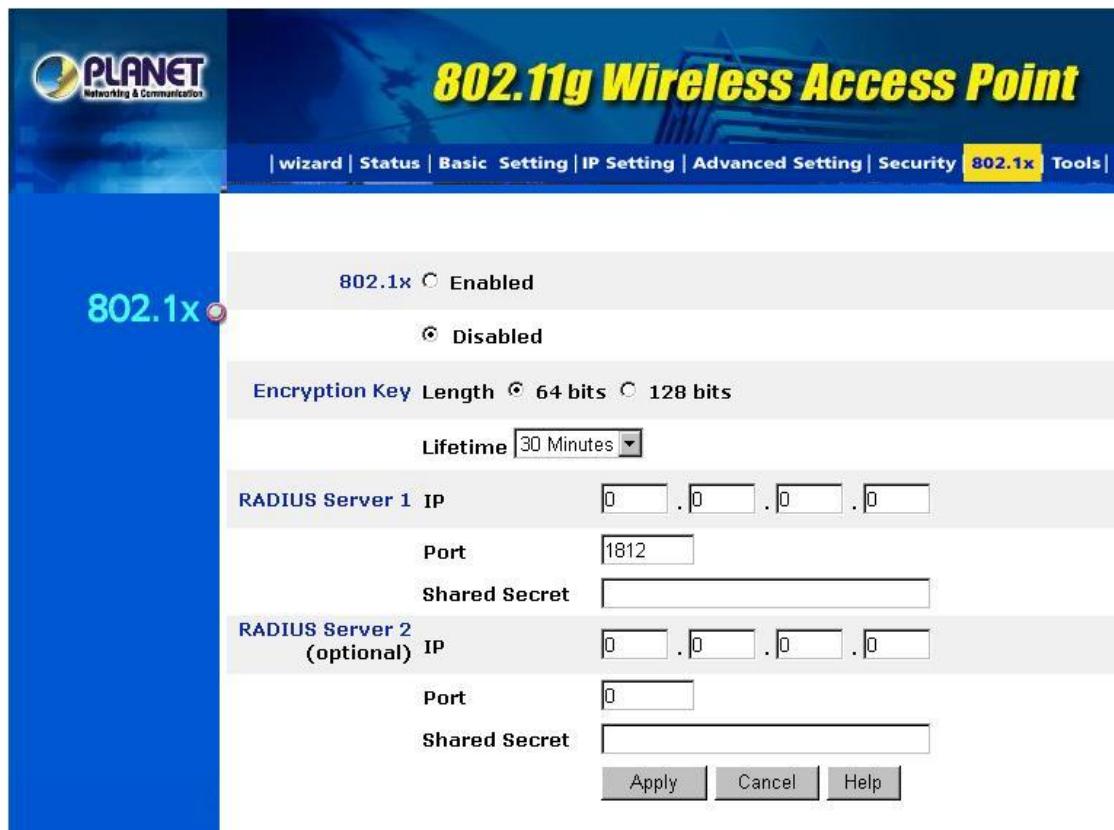
You can change **Administrator ID**, **Password** and set the **MAC Filter** settings in this option.

**Password:** Enter the new password in the **AP Password New** field and again in the next field to confirm. Click on **Apply** to execute the password change. The Password is case-sensitive, and can be made up of any keyboard characters. The new password must be between 0 and 15 characters in length.

**MAC Filters:** Filter function is for the administrator to authorize who can gain network access through the Access Point by using MAC address filtering. By choosing the **Allow** option, only MAC addresses in the **Authorization** table will be allowed to communicate with the Access Point. By choosing the **Deny** option, any MAC address in the table will be denied association with the Access Point. You can have up to 50 MAC addresses configured on it.

### 3.1.7 802.1x

This screen enables you to configure 802.1X authentication.



**Enable/Disable:** Enable or disable 802.1X authentication of WAP-4000.

**Encryption Key:** Select one of the Encryption key length options. Select one of the Encryption key lifetime options. Once the lifetime expires, RADIUS server will renew the Encryption key.

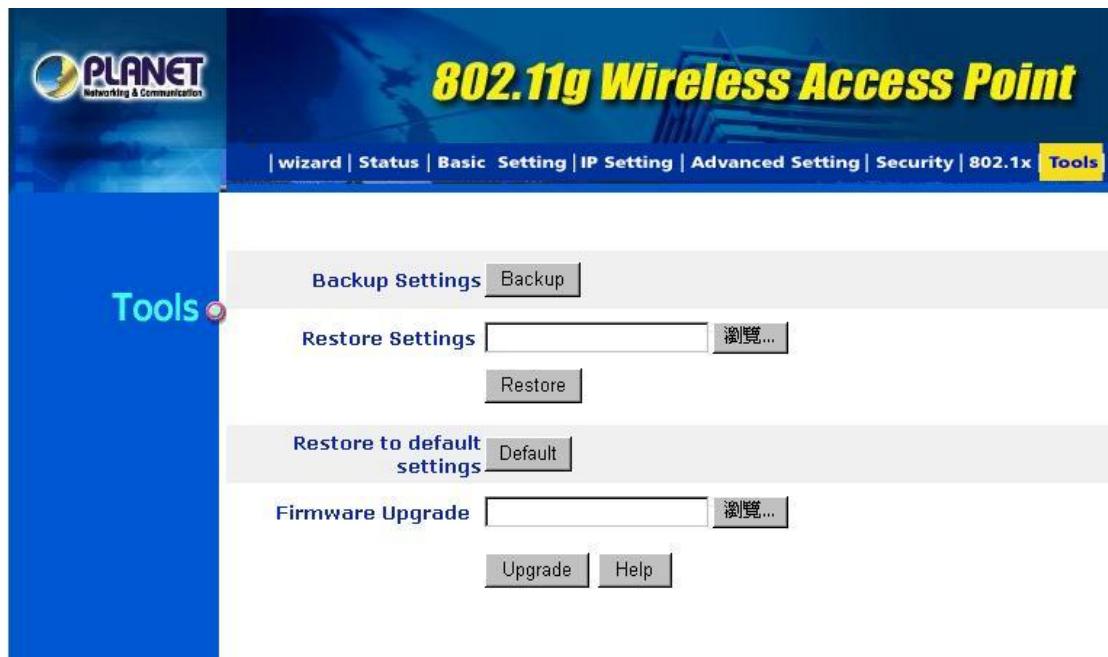
**RADIUS Server 1:** Enter the IP address, communicate port number, and shared secret key of your primary RADIUS server.

**RADIUS Server 2:** Enter the IP address, communicate port number, and shared secret key of your secondary RADIUS server.

**Note:** As soon as 802.1X authentication is enabled, all the wireless client stations that are connected to the AP currently will be disconnected. The wireless clients must be configured manually to authenticate themselves with the RADIUS server to be reconnected.

### 3.1.8 Tools:

You can backup or restore WAP-4000 settings, reset WAP-4000 to factory default and upgrade firmware in this option.



**Backup Settings:** You can backup current settings to a file. Press “Backup” button, it will prompt you a location to save the backup file (config.bin).

**Restore Settings:** When you try to restore the settings you have saved, please press “Browse...” to find out the backup file and then press “Restore”.

**Restore to default settings:** It is used to reset WAP-4000’s configuration to factory default.

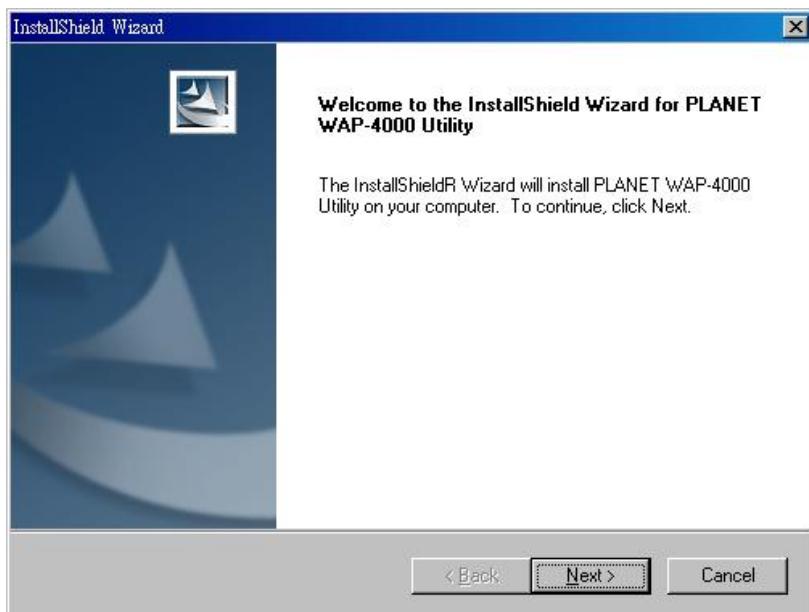
**Firmware Upgrade:** You can upload the newest firmware of the WAP-4000. You may either enter the file name in the entry field or browse the file by clicking the Browse button.

## 3.2 Configure through PLANET WAP-4000 Utility

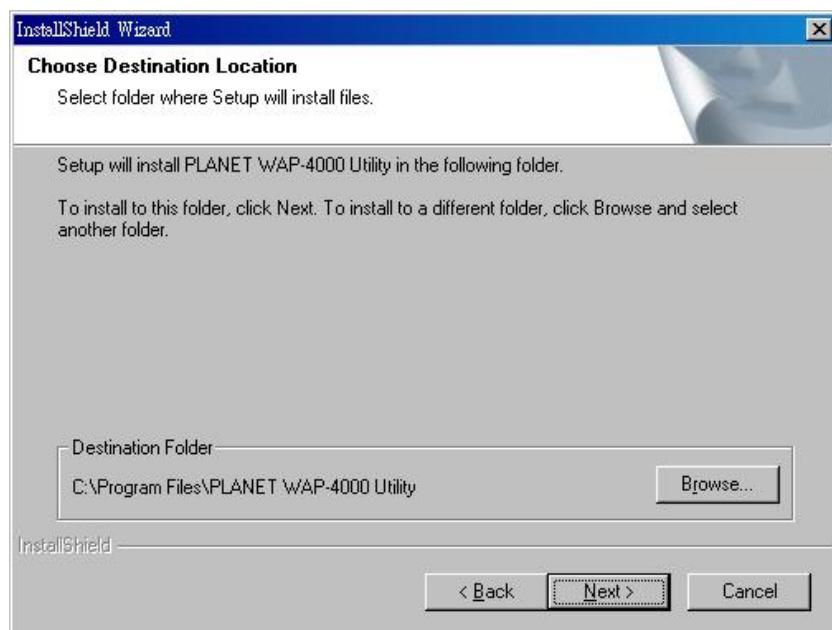
The PLANET WAP-4000 Utility is provided to configure the WAP-4000. It can be used to configure multiple WAP-4000s at the same time in an easiest way.

### 3.2.1 Installation

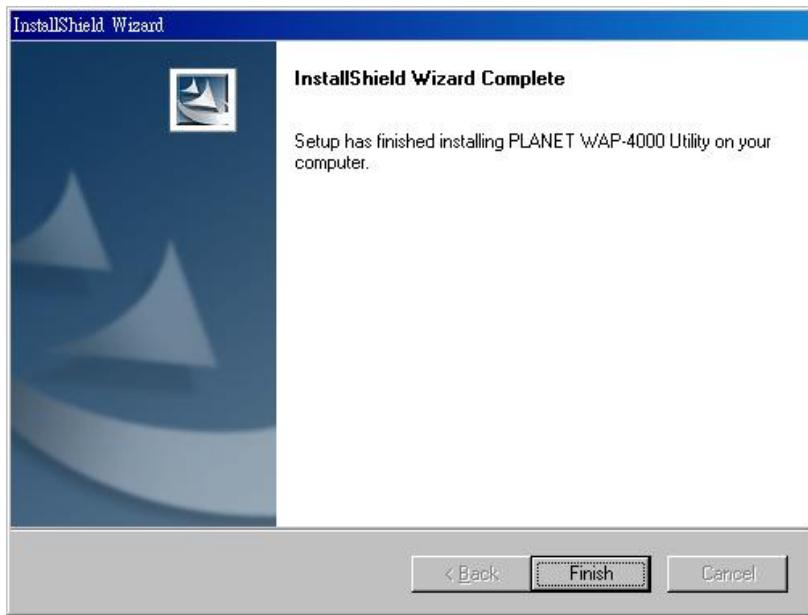
1. Insert the User’s Manual and Utility CD into the CD-ROM drive.
2. Run **setup.exe** under **E:\Utility\WAP-4000\** directory, or click the **Start** button and choose **Run**. When the dialog box appears, enter **E:\Utility\WAP-4000\setup.exe** (Assume “E” is your CD-ROM drive). You will see the dialog box as below. Please click **Next** to continue.



3. You can click **Browse** to specify the **Destination Folder** that you want to install the utility. Or you can keep the default setting and click **Next** to continue.

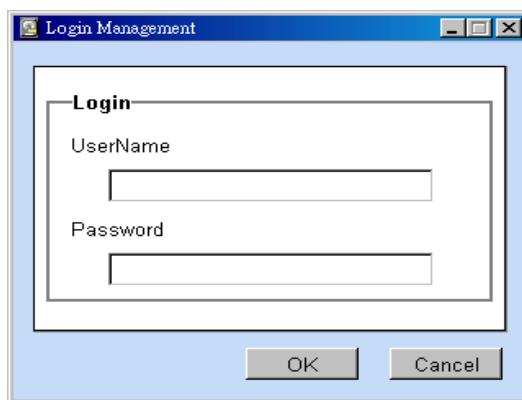


4. Please click **Finish** to complete the software installation.



### 3.2.2 PLANET WAP-4000 Utility configuration

After installing utility, you can find the icon  on your desktop, please double click this icon to run the configuration utility and select each option to setup your Access Point as you need. After settings in each option, please press **Apply** to save. It will show you the dialog box to enter **User Name** and **Password**. By default, the User Name and Password is “**admin**”.



### 3.2.2.1 Link Information



When the configuration utility starts, it will show you the first option **Link Information**. You can view the first Access Point's current setting.

**Note:** If you have many WAP-4000, all the WAP-4000s will list in **Available AP**. You can select the WAP-4000 that you want to check, and then you can see the settings of the WAP-4000.

### 3.2.2.2 AP Settings



#### Basic Settings:

**ESSID:** ESSID is used by all wireless devices within the wireless network. The ESSID value must be the same on all stations and Access points in this WLAN.

**Channel:** Select the appropriate channel from the list provided to correspond with your network settings, between 1 and 13 (in ETSI). All wireless devices with the same ESSID will automatically use this channel to communicate with this access point.

**AP Name:** Change the access point name here, if you want to set another name to this Access Point. This will enable you to manage your access points with more ease if you have multiple access points in the network.

#### Mode Settings:

**Access Point:** This mode is set to WAP-4000 by default. This connects your wireless PCs to a wired network. In most cases, no change is necessary. Up to 63 wireless clients can be connected through WAP-4000.

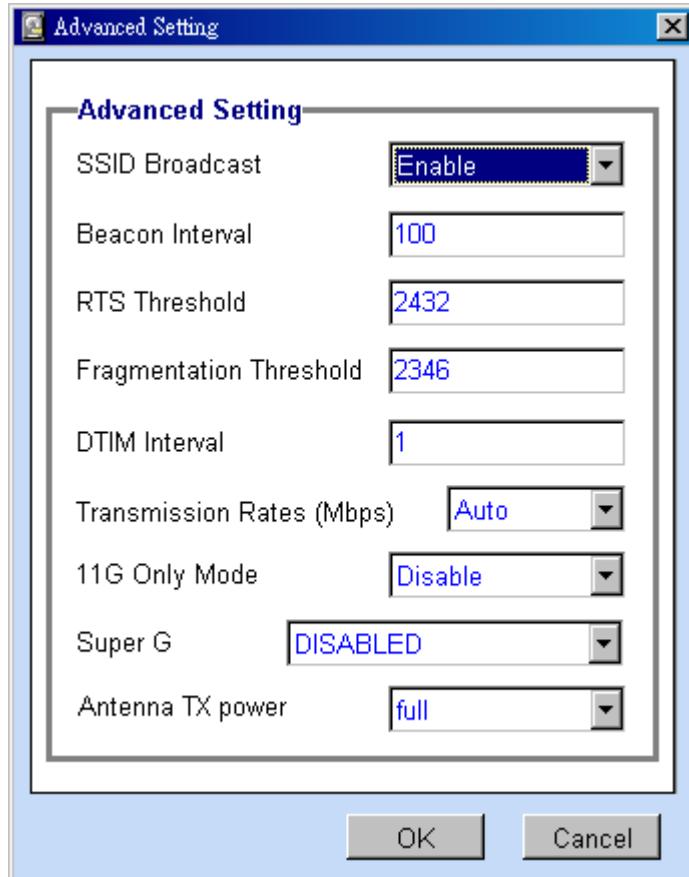
**Access Point Client:** A WAP-4000 set to AP Client mode is able to connect to another WAP-4000 functioning in AP mode and wireless client within its range. This mode allows your WAP-4000 client to be the wirelessly bridged to the main WAP-4000. When you select this mode, please enter the LAN MAC address of the main WAP-4000 into **Remote AP SSID** field.

**Wireless Bridge:** This mode connects two physically separated LAN segments by using two WAP-4000s. The remote WAP-4000 also needs to be set up as a Wireless Bridge. The **Remote Bridge MAC Address** field must be filled with the LAN MAC address of the remote WAP-4000.

**Multiple Bridge:** This mode allows you to construct a network that has multiple WAP-4000s bridging multiple LANs wirelessly. For all bridged WAP-4000s, configure them in Multiple Bridge mode and all the WAP-4000s must be configured on the same channel. You can have up to 14 WAP-4000 to be bridged together. For performance reason, it is suggested to bridge no more than 6 WAP-4000s in a WLAN.

**Repeater Mode:** This mode allows you to extend the range of your wireless network. When the AP is configured to repeater mode, it will repeat the wireless signal from wireless client to access point. Thus, the wireless connection distance can be extended. However, the performance will become half of normal performance since the WAP-4000 use the same wireless channel to receive and transmit. Besides, when the WAP-4000 is configured to repeater mode, you can only manage the AP through LAN interface and the PC(s) connected to its LAN port cannot communicate with other wireless clients. You need to input the remote AP's MAC address when this mode is enabled.

**Advance setting:** when you press the **Advance Setting** button, the dialog box below will appear. You can set more details parameters in this screen.



**SSID Broadcast:** Enable or disable a Service Set Identifier broadcast. When enabled, the SSID of the WAP-4000 is sent to wireless enabled devices on the area. Set the WAP-4000's SSID in the Basic Setting screen. Enabling this function may cause unauthorized user to connect your wireless networks.

**Beacon Interval:** Specify the Beacon Interval value. Enter a value between 20 and 1000. Beacons are packets sent by an Access Point to synchronize a wireless network.

**RTS Threshold:** Use this field to specify a value for the RTS Threshold. Enter a value between 256 and 2432. This value should remain at its default setting of 2432. Should you encounter inconsistent data flow, only minor modifications are recommended.

**Fragmentation Threshold:** This field is used to specify the fragmentation threshold. Enter a value between 1500 and 2346. If you experience a high packet error rate, try to slightly increase your Fragmentation Threshold. The value should remain at its default setting of 2346. Setting the Fragmentation Threshold too low may result in poor performance.

**DTIM Interval:** Specify the Beacon Rate. Enter a value between 1 and 255 that specifies the Delivery Traffic Indication Message (DTIM). A DTIM is a countdown informing clients of the next window for listening to broadcast and multicast messages. When the AP has buffered broadcast

or multicast messages for associated clients, it sends the next DTIM with a DTIM Interval value. AP Clients hear the beacons and awaken to receive the broadcast and multicast messages.

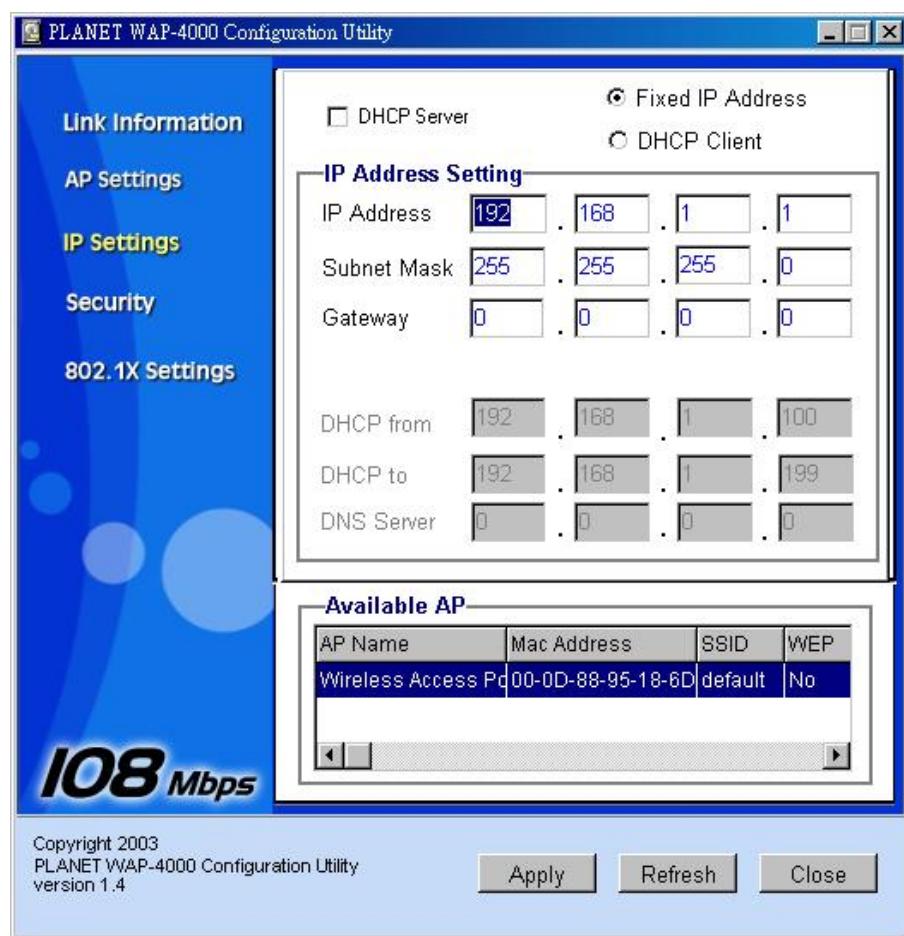
**Transmission Rates:** Select the desired transmission rates by clicking on the drop down list. The default setting is **Auto**.

**11G Only Mode:** Enabling 11g only mode maximizes the performance of WAP-4000 in a pure 802.11g WLAN, but 802.11b clients are not allowed to connect to it. Disabling this option allows both 802.11g and 802.11b clients to connect to WAP-4000.

**Super G:** There are four options selectable: **Disabled**, **Super G without Turbo**, **Super G with Dynamic Turbo**, and **Super G with Static Turbo**. When you use Super G mode, it is recommended to enable 11g only for best performance.

**Antenna TX Power:** You can control the transmit power of WAP-4000 here. There are five options available: **full**, **half**, **quarter**, **eighth**, and **min**.

### 3.2.2.3 IP Settings



**Fixed IP Address:** You may give a fixed IP address to WAP-4000 manually by choosing this radio button.

**IP Address:** Set an IP address for the AP.

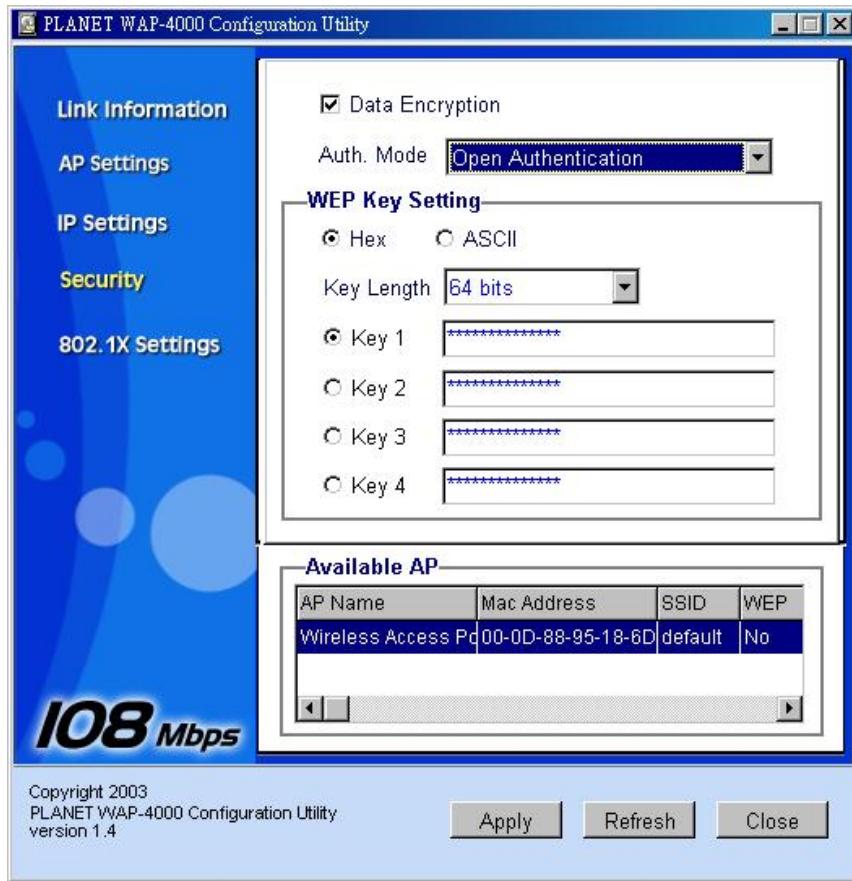
**Subnet mask:** Set the Subnet Mask for the AP.

**Gateway:** The IP address of a gateway device necessary for communication with devices outside the subnet of the Access Point. If your network is not divided onto different subnets, this can remain blank.

**DHCP Client:** If there is a DHCP Server in your LAN, you can select DHCP Client to let the WAP-4000 be a client to get an IP address from your DHCP server.

**DHCP Server:** Enable or disable DHCP server function of WAP-4000. When DHCP server is enabled, you can specify the IP range and DNS server IP fields below.

### 3.2.2.4 Security

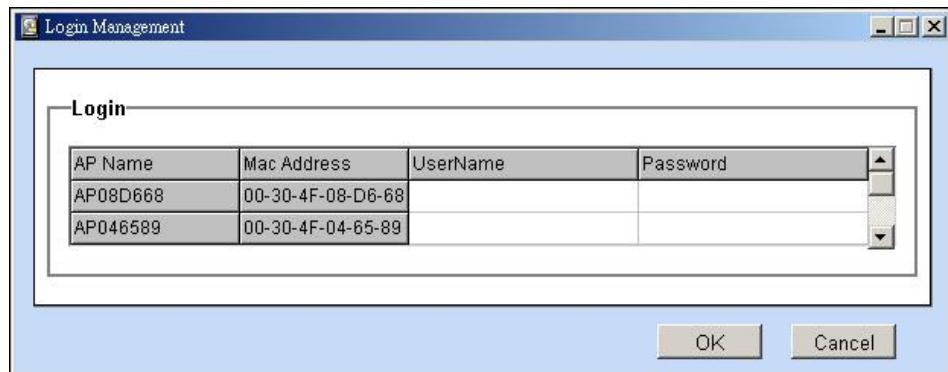


**Data Encryption:** Select this option when you want to enable security function.

**Auth. Mode:** Select the type from the pull-down list. If **Open Authentication** or **Shared Authentication** is selected, the screen would appear as above

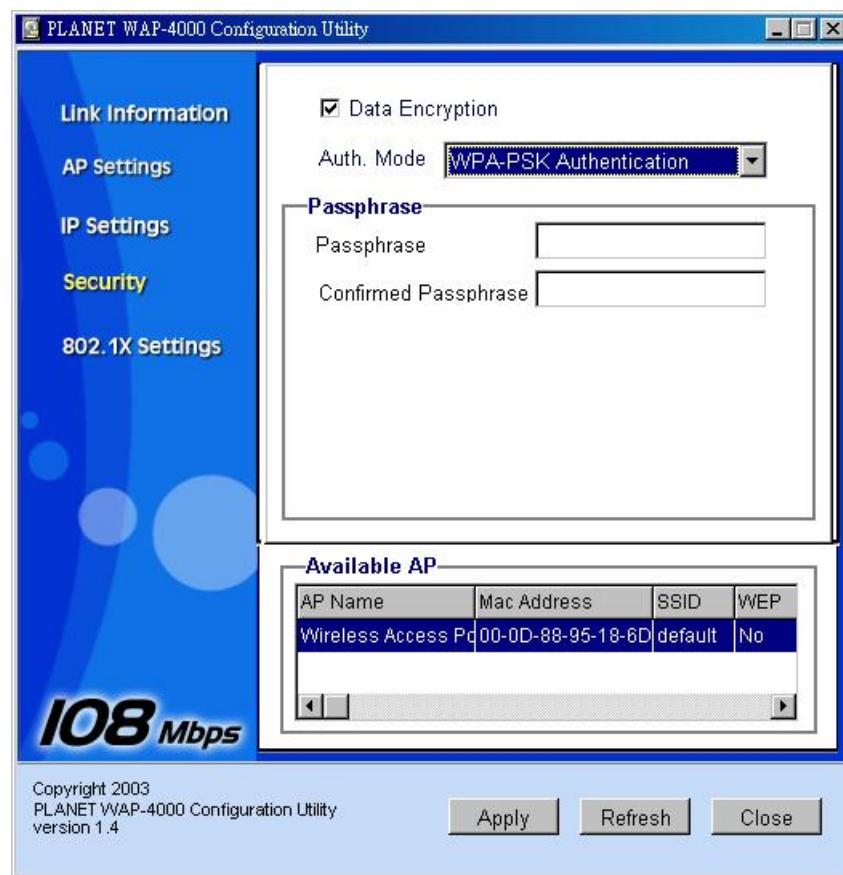
**WEP Key Settings:** You can define the WEP (Wired Equivalent Privacy) function by yourself. There are 4 keys available, please ensure you have enter correct number for the key values with different Key Length and coding (Hex or ASCII) as 64bit (10 Hex digit / 5 ASCII), 128bit (26 Hex digit / 13 ASCII) or 256bit (58 Hex digit / 29 ASCII), please select one of them and enter the key you want to use. When Hex is selected, you may enter alphanumeric characters in the range of "A-F", "a-f" and "0-9" in the WEP Key entry field. Alternatively, you may enter digit hexadecimal values in the range of "a-z", "A-Z" and "0-9".

**Note:** If you have many WAP-4000s in LAN and you want to set them have the same WEP key. You can set one of them, and then select all the WAP-4000 in the **Available AP** and press **Apply**. You will see a dialog box appears as below. You can enter their **User Name** and **Password** in this dialog box and click **OK** to apply.

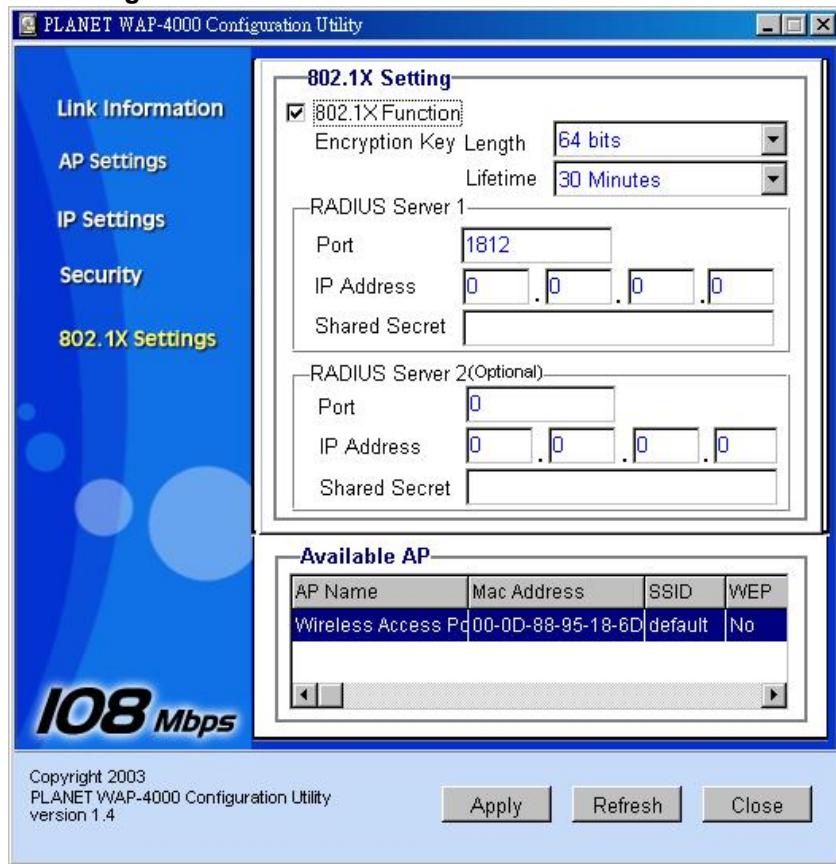


If you want to use **WPA** for authentication, please go to **802.1x Settings** and complete relative RADIUS server settings first. The detailed settings of **802.1x Settings** are described in next section.

If **WPA-PSK Authentication** is selected, the screen appears as below. Please enter a hard-to-guess passphrase (between 8 and 63 characters) in the field.



### 3.2.2.5 802.1x Settings



# Chapter 4 802.1X Authentication Setup

## 4.1 802.1X Infrastructure

An 802.1X Infrastructure is composed of three major components: Authenticator, Authentication server, and Supplicant.

**Authentication server:** An entity that provides an authentication service to an authenticator. This service determines, from the credentials provided by the supplicant, whether the supplicant is authorized to access the services provided by the authenticator.

**Authenticator:** An entity at one end of a point-to-point LAN segment that facilitates authentication of the entity attached to the other end of that link.

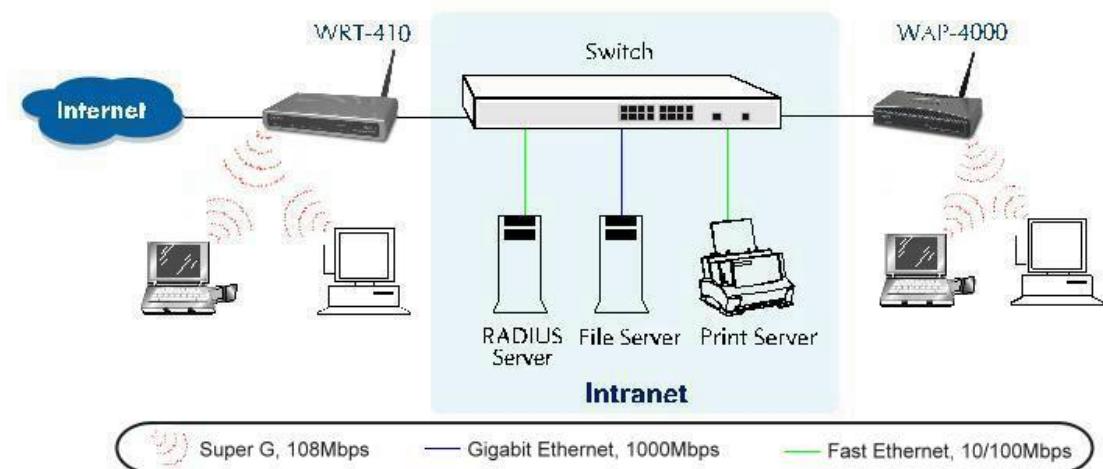
**Supplicant:** An entity at one end of a point-to-point LAN segment that is being authenticated by an authenticator attached to the other end of that link.

In the following sections, we will guide you to build an 802.1X Infrastructure step by step. The instructions are divided into three parts:

**RADIUS Server Setup:** Microsoft Windows 2000 server.

**Authenticator Setup:** WAP-4000.

**Wireless Client Setup:** Microsoft Windows XP.



The above graph shows the network topology of the solution we are going to introduce. As illustrated, a group of wireless clients is trying to build a wireless network with WAP-4000 in order to have access to both Internet and Intranet. With 802.1X authentication, each of these wireless clients would have to be authenticated by RADIUS server. If the client is authorized, WAP-4000 would be notified to open up a communication port to be used for the client. There are 2 Extensive Authentication Protocol (EAP) methods supported: (1) MD5 and (2) TLS.

MD5 authentication is simply a validation of existing user account and password that is stored in a database of RADIUS server. Therefore, wireless clients will be prompted for account/password validation to build the link. TLS authentication is a more complicated authentication, which is using certificate that is issued by RADIUS server for authentication. TLS authentication is a more secure authentication, since not only RADIUS server authenticates the wireless client, but also the client can validate RADIUS server by the certificate that it issues. The TLS authentication request from wireless clients and reply by Radius Server and WAP-4000 can be briefed as follows:

1. The client sends an EAP start message to WAP-4000.
2. WAP-4000 replies with an EAP Request ID message.
3. The client sends its Network Access Identifier (NAI) – its user name – to WAP-4000 in an EAP Respond message.

4. WAP-4000 forwards the NAI to the RADIUS server with a RADIUS Access Request message.
5. The RADIUS server responds to the client with its digital certificate.
6. The client validates the digital certificate, and replies its own digital certificate to the RADIUS server.
7. The RADIUS server validates client's digital certificate.
8. The client and RADIUS server derive encryption keys.
9. The RADIUS server sends WAP-4000 a RADIUS ACCEPT message, including the client's WEP key.
10. WAP-4000 sends the client an EAP Success message along with the broadcast key and key length, all encrypted with the client's WEP key.

## 4.2 RADIUS Server Setup

### 4.2.1 Required Services

After Windows 2000 server has been installed, please install Service Pack 2 also and other latest security patch.

Furthermore, the following service components are needed:

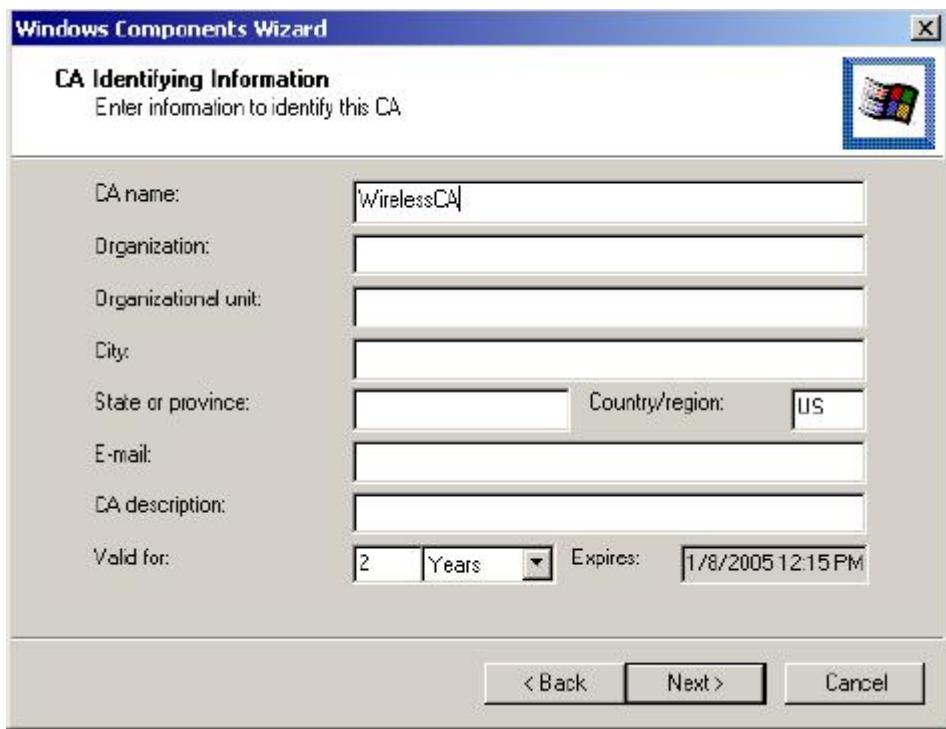
- Active Directory (Please consult with your network administrator or an engineer who is familiar with Windows 2000 server to install Active Directory; otherwise your system or network might be unstable.)
- IAS (Internet Authentication Service)
- Web Server (IIS)
- Certificate Service

### 4.2.2 Setup Procedure

1. Login into Windows 2000 Server as Administrator, or account that has Administrator authority.
2. Go to **Start > Control Panel**, and double-click **“Add or Remove Programs”**.
3. Click on **“Add/Remove Windows components”**.
4. Check **“Certificate Services”**, and click **“Next”** to continue.



5. Select “Enterprise root CA”, and click “Next” to continue.

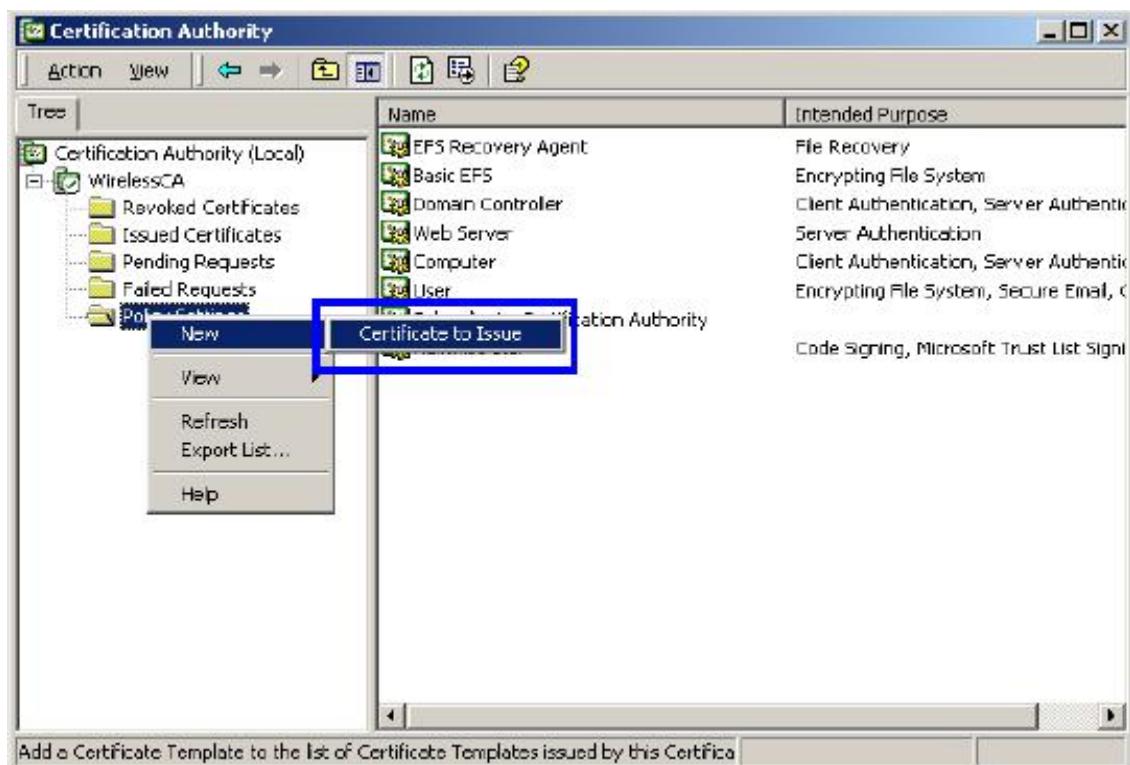


6. Enter the information that you want for your Certificate Service, and click “Next” to continue.

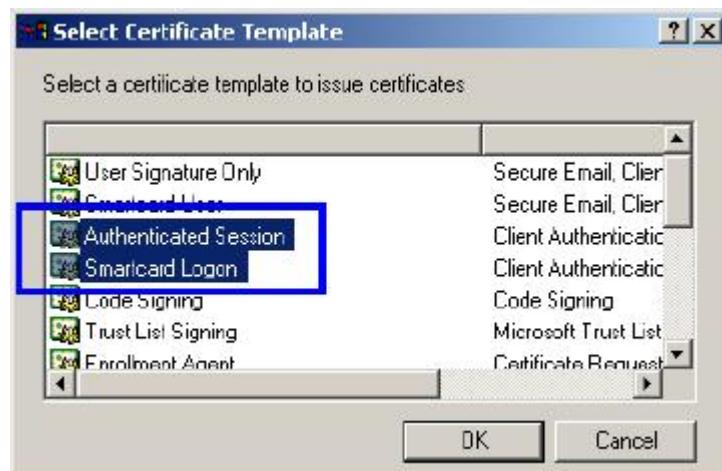
7. Go to **Start > Program > Administrative Tools > Certificate Authority**.

8. Right-click on the “Policy Setting”, select “new”.

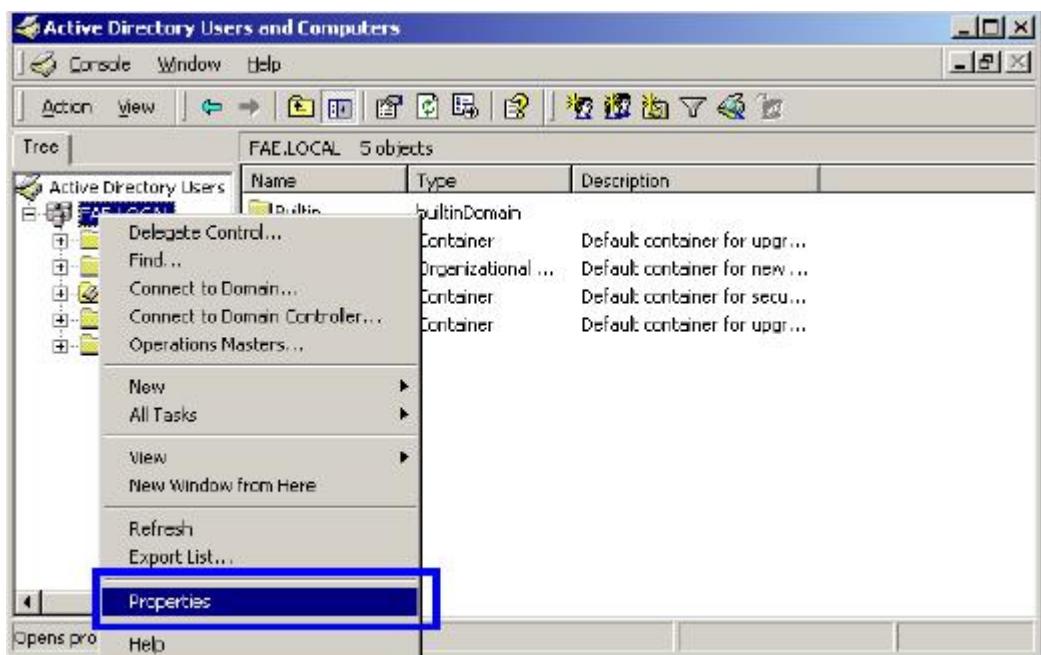
9. Select “Certificate to Issue”.



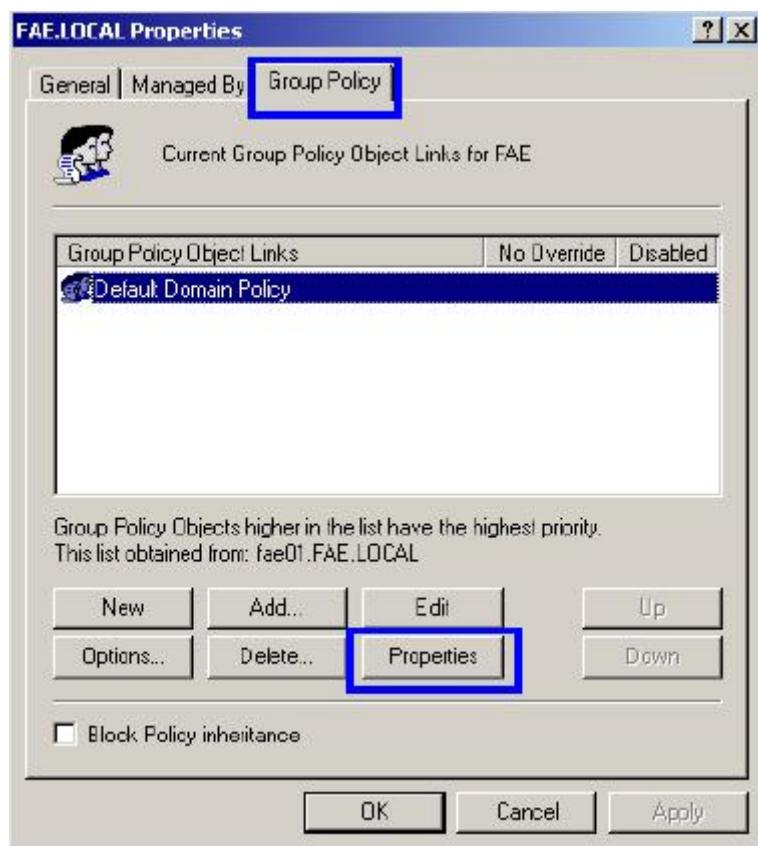
10. Select “Authenticated Session” and “Smartcard Logon” by holding down to the Ctrl key, and click “OK” to continue.



11. Go to Start > Program > Administrative Tools > Active Directory Users and Computers.  
12. Right-click on domain, and select “Properties” to continue.



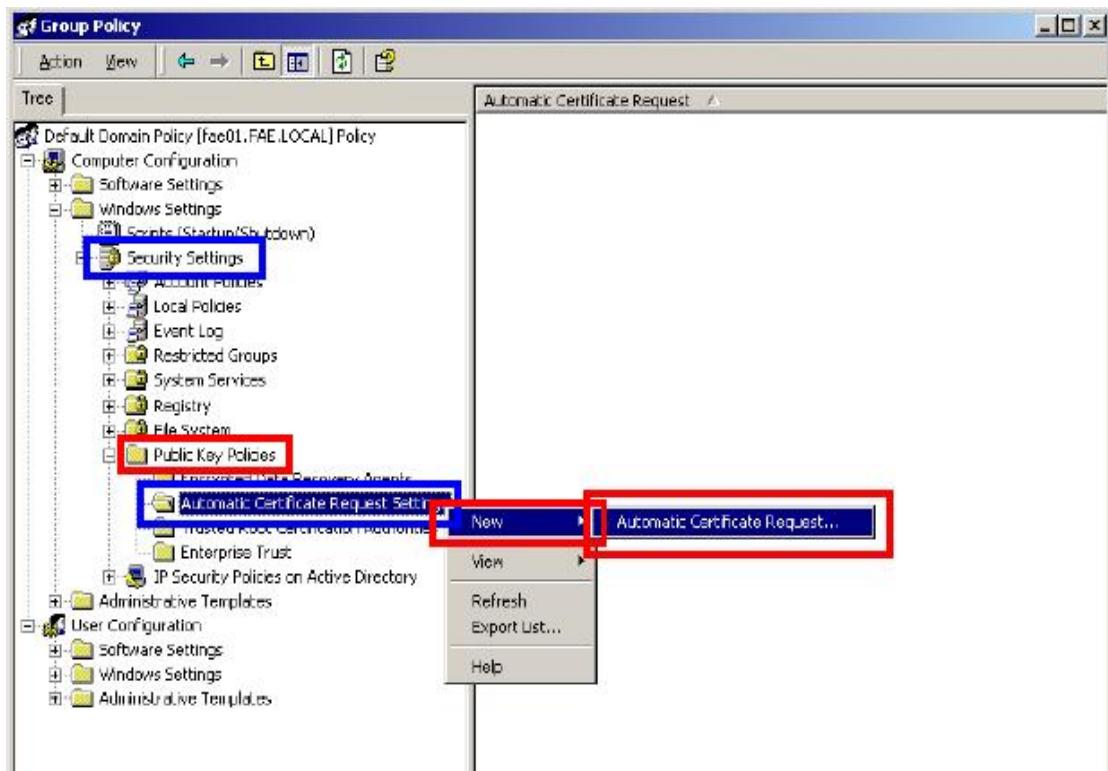
13. Select “Group Policy” tab and click “Properties” to continue.



14. Go to “Computer Configuration” > “Security Settings” > “Public Key Policies”

15. Right-click “Automatic Certificate Request Setting”, and select “New”

16. Click “Automatic Certificate Request ...”



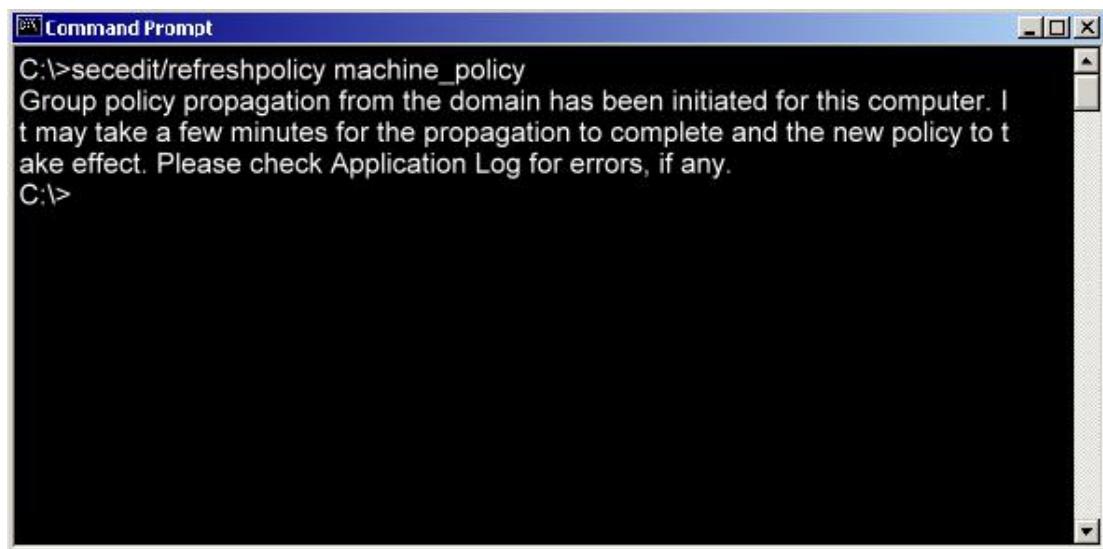
17. The Automatic Certificate Request Setup Wizard will guide you through the Automatic Certificate Request setup, simply click “**Next**” through to the last step.



18. Click “**Finish**” to complete the Automatic Certificate Request Setup

19. Go to **Start > Run**, and type “**command**” and click “**Enter**” to open Command Prompt.

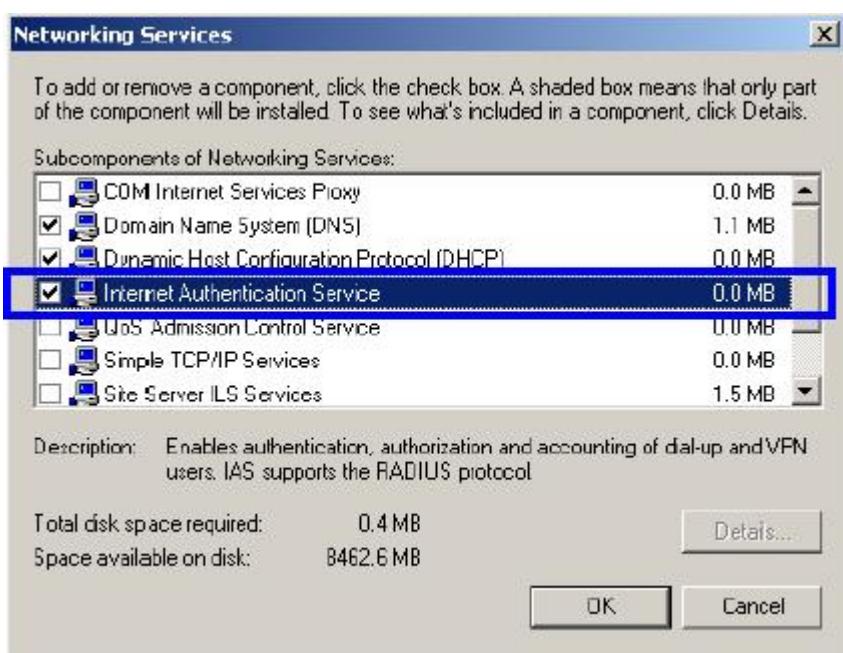
20. Type “**secedit/refreshpolicy machine\_policy**” to refresh policy.



```
Command Prompt
C:\>secedit/refreshpolicy machine_policy
Group policy propagation from the domain has been initiated for this computer. It may take a few minutes for the propagation to complete and the new policy to take effect. Please check Application Log for errors, if any.
C:\>
```

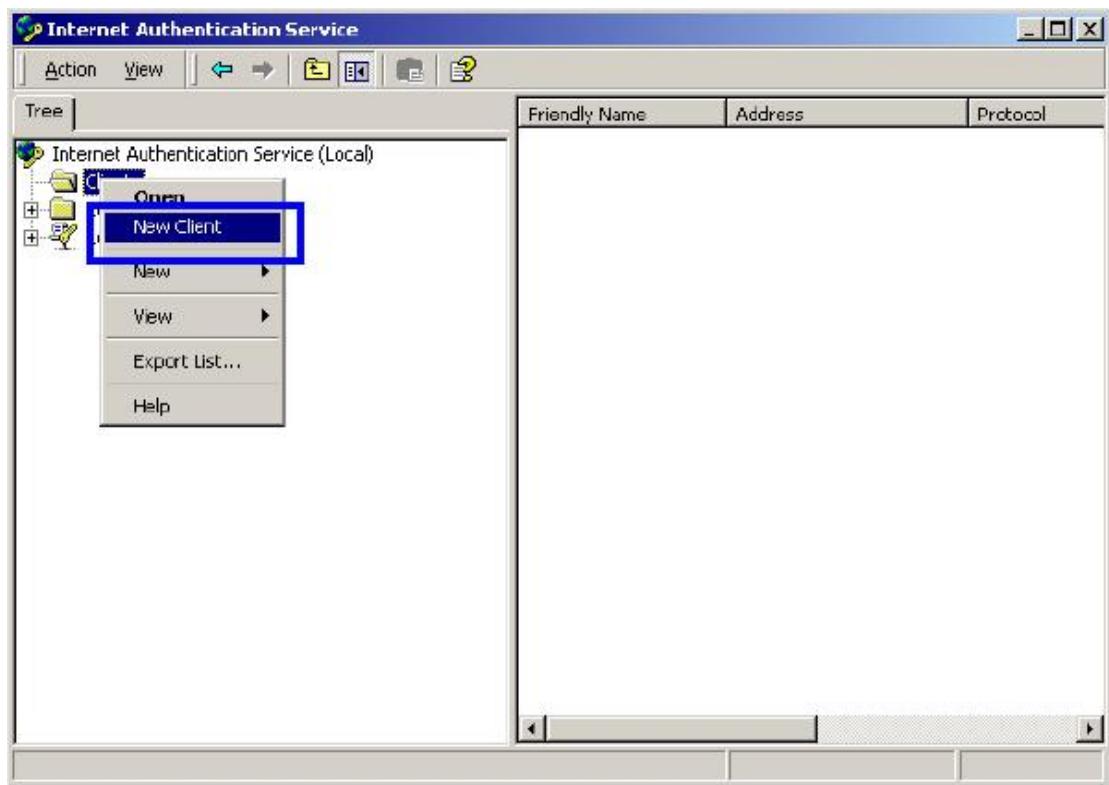
#### ***Adding Internet Authentication Service***

21. Go to **Start > Control Panel > Add or Remove Programs**.
22. Select "**Add/Remove Windows Components**" from the panel on the left.
23. Select "**Internet Authentication Service**", and click "**OK**" to install.



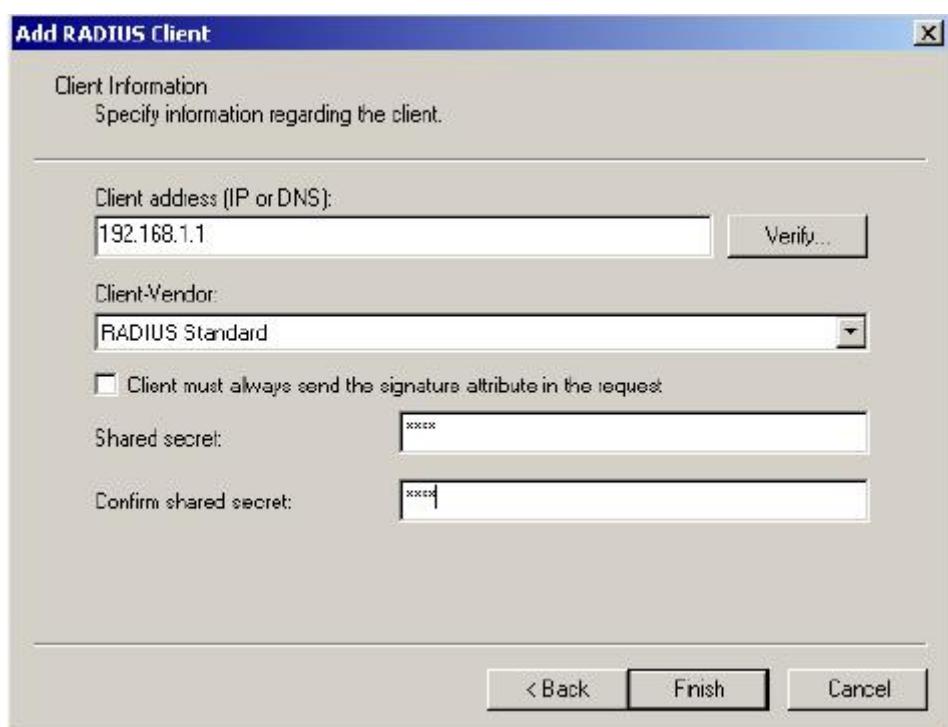
#### ***Setting Internet Authentication Service***

24. Go to **Start > Program > Administrative Tools > Internet Authentication Service**.
25. Right-click "**Client**", and select "**New Client**".



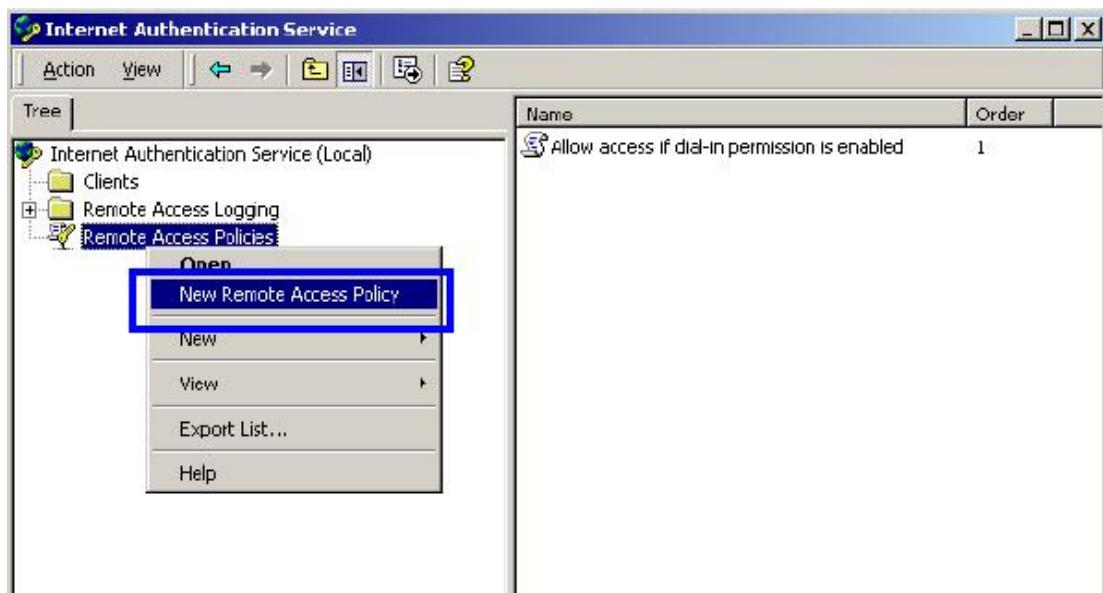
26. Enter the IP address of WAP-4000 in the **Client address** text field, a memorable name for WAP-4000 in the **Client-Vendor** text field, the access password used by WAP-4000 in the **Shared secret** text field. Re-type the password in the **Confirmed shared secret** text field.

27. Click "Finish".



28. In the Internet Authentication Service, right-click "Remote Access Policies"

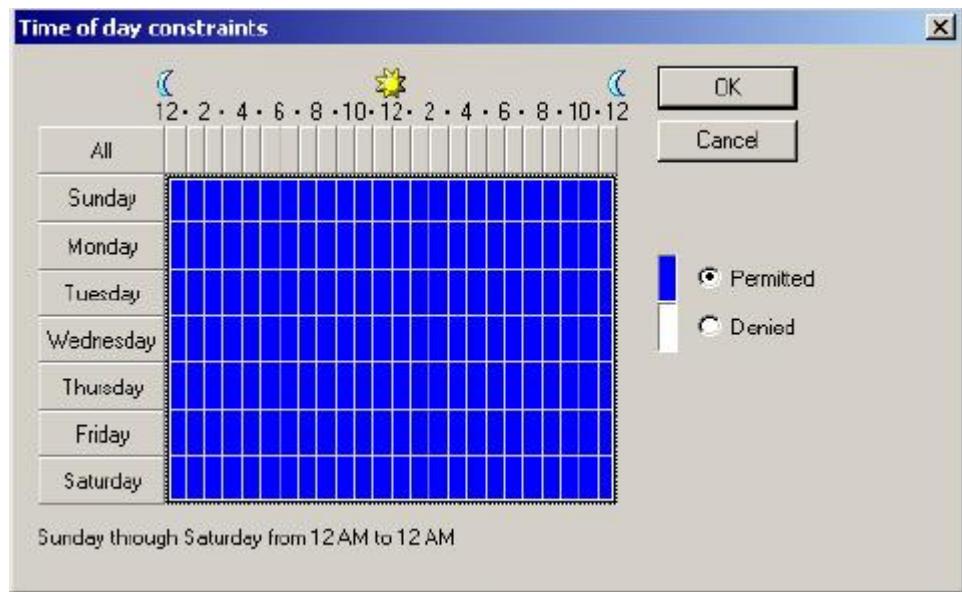
29. Select “New Remote Access Policy”.



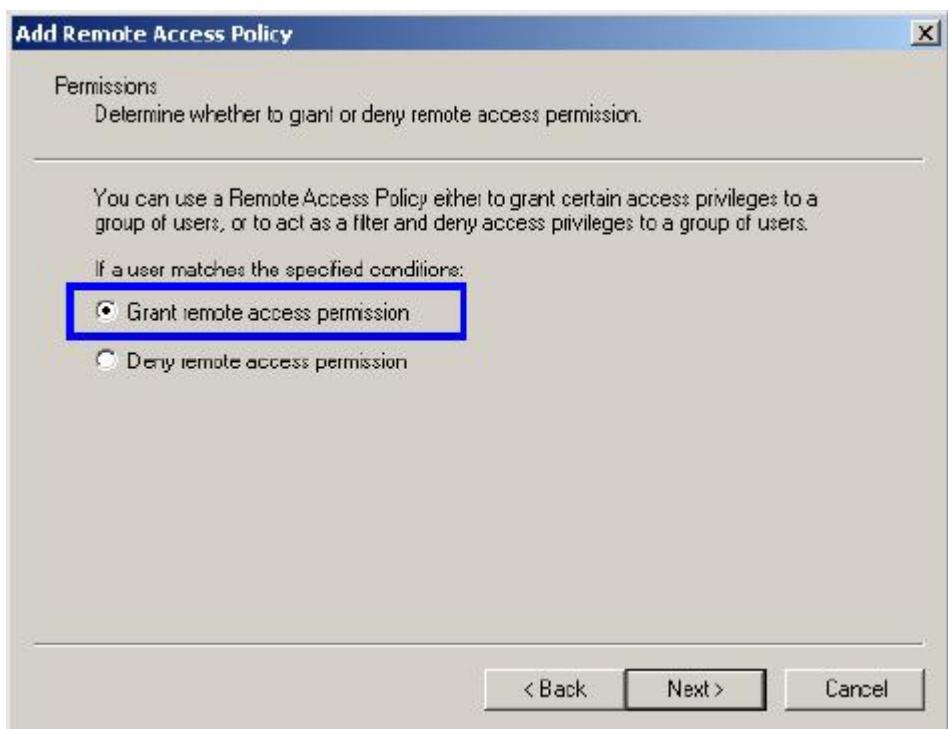
30. Select “Day-And-Time-Restriction”, and click “Add” to continue.



31. Unless you want to specify the active duration for 802.1X authentication, click “OK” to accept for having 802.1x authentication enabled at all times.



32. Select “Grant remote access permission”, and click “Next” to continue.

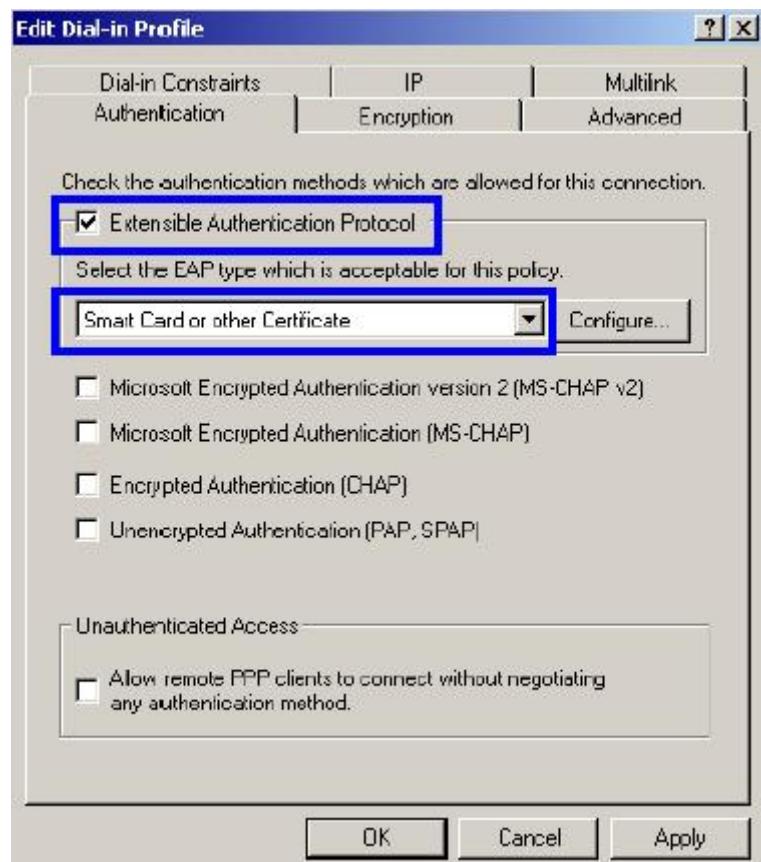


33. Click “Edit Profile”.



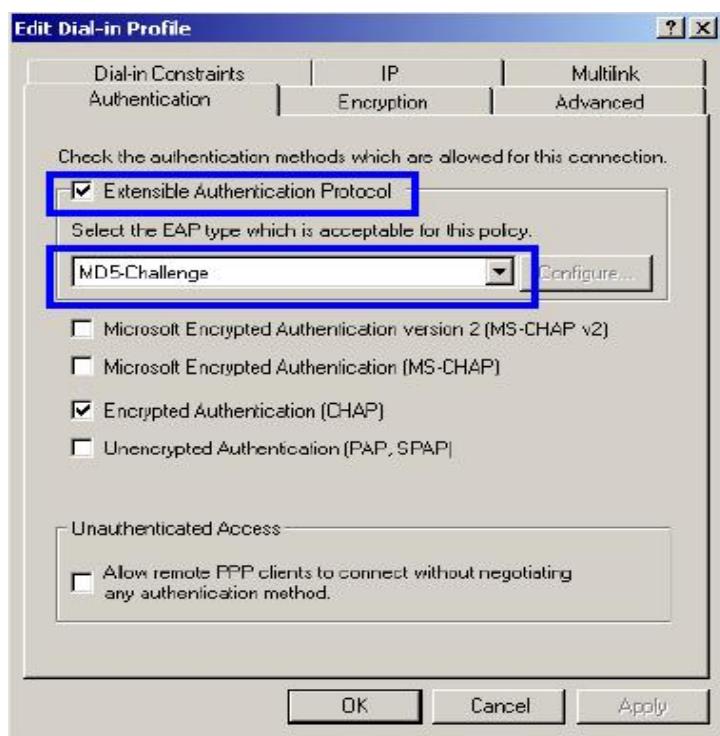
**For TLS Authentication Setup (Steps 34 ~ 35)**

34. Select "**Authentication**" Tab.
35. Enable "**Extensible Authentication Protocol**", and select "**Smart Card or other Certificate**" for **TLS** authentication. Click "**OK**". Then go to step 38.

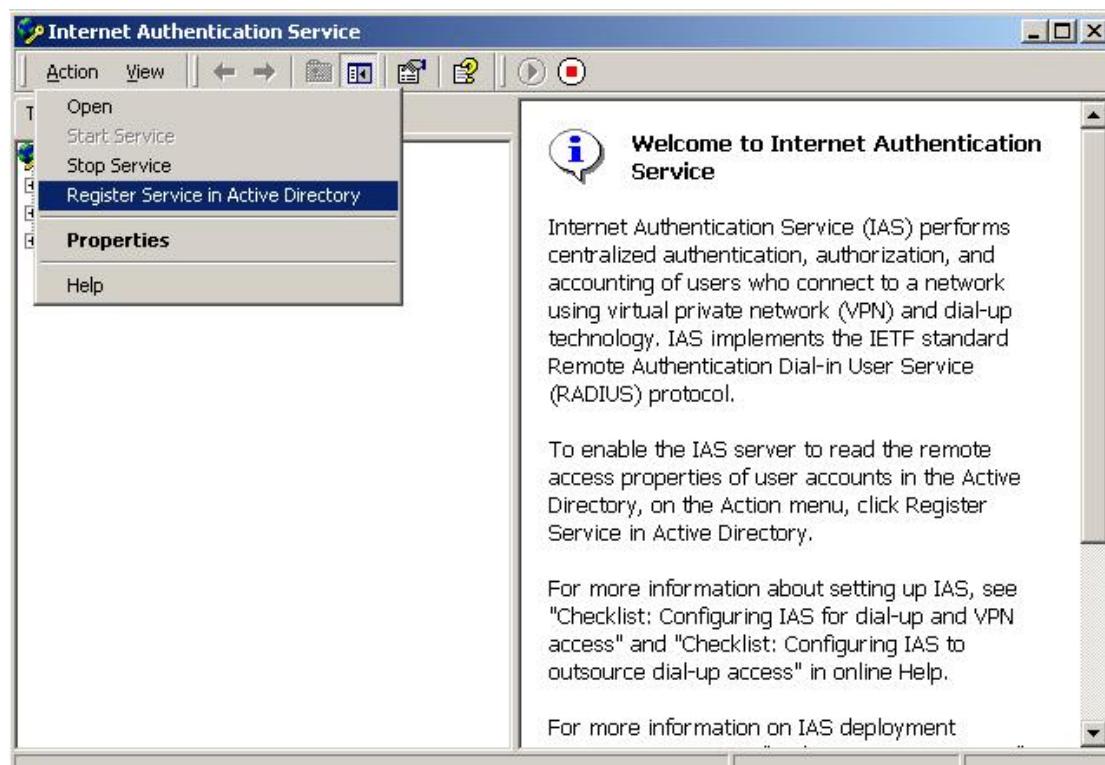


**For MD5 Authentication Setup (Steps 36 ~ 37)**

36. Select "Authentication" Tab.
37. Enable "Extensible Authentication Protocol". Select "MD5-Challenge" and enable "Encrypted Authentication (CHAP)" for MD5 authentication. Click "OK".

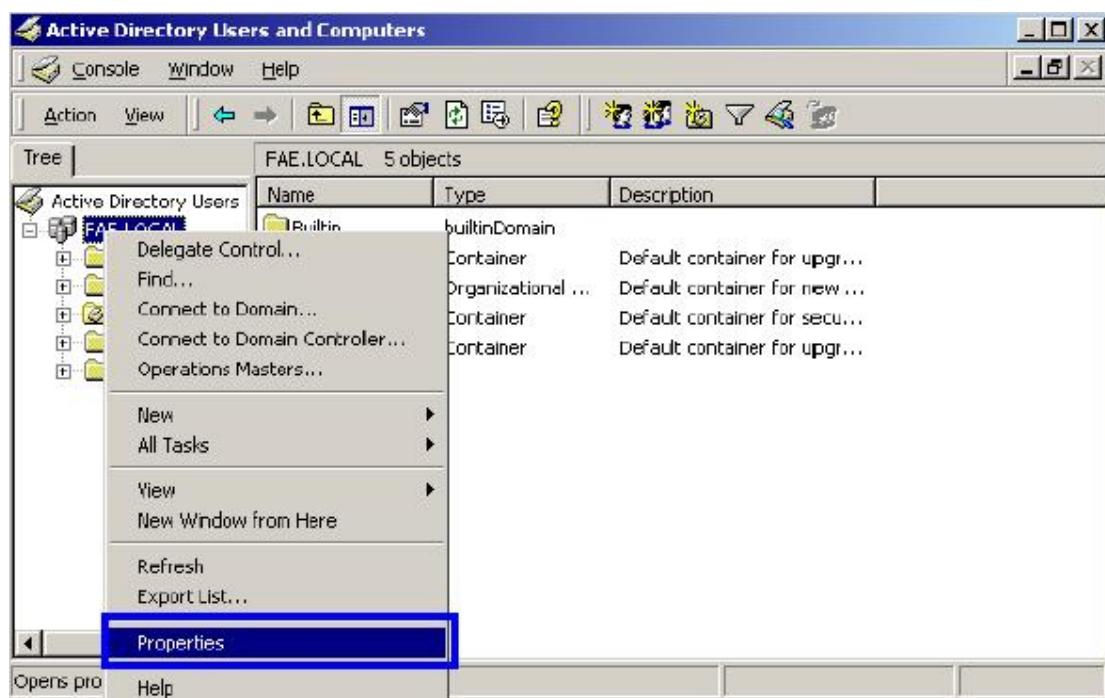


38. Select “Internet Authentication Service (Local)”, click on “Action” from top panel. Then click “Register Service in Active Directory”.

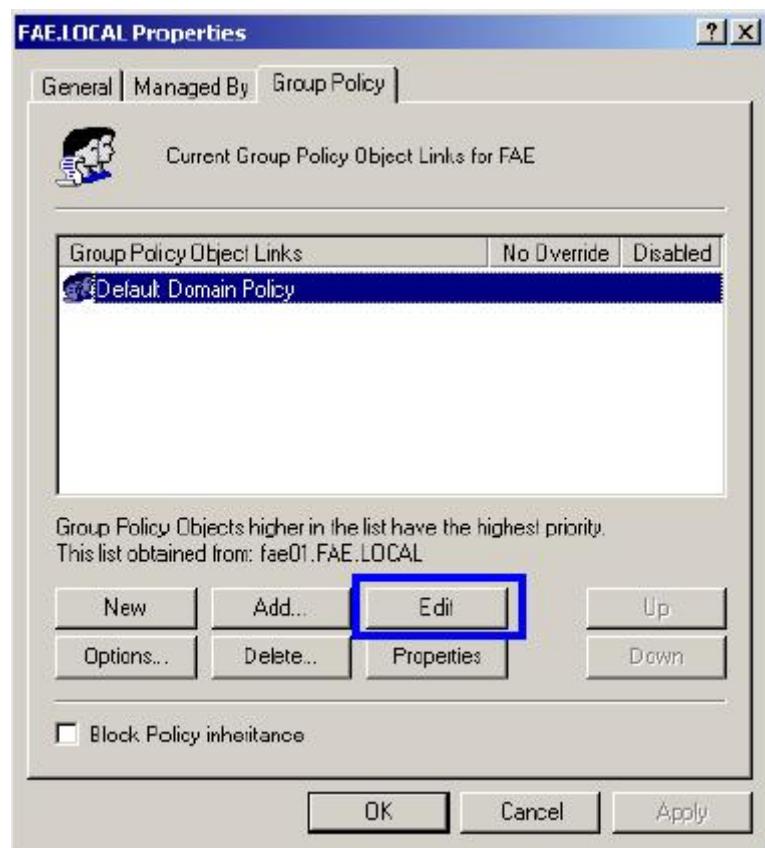


39. Go to Start > Program > Administrative Tools > Active Directory Users and Computers.

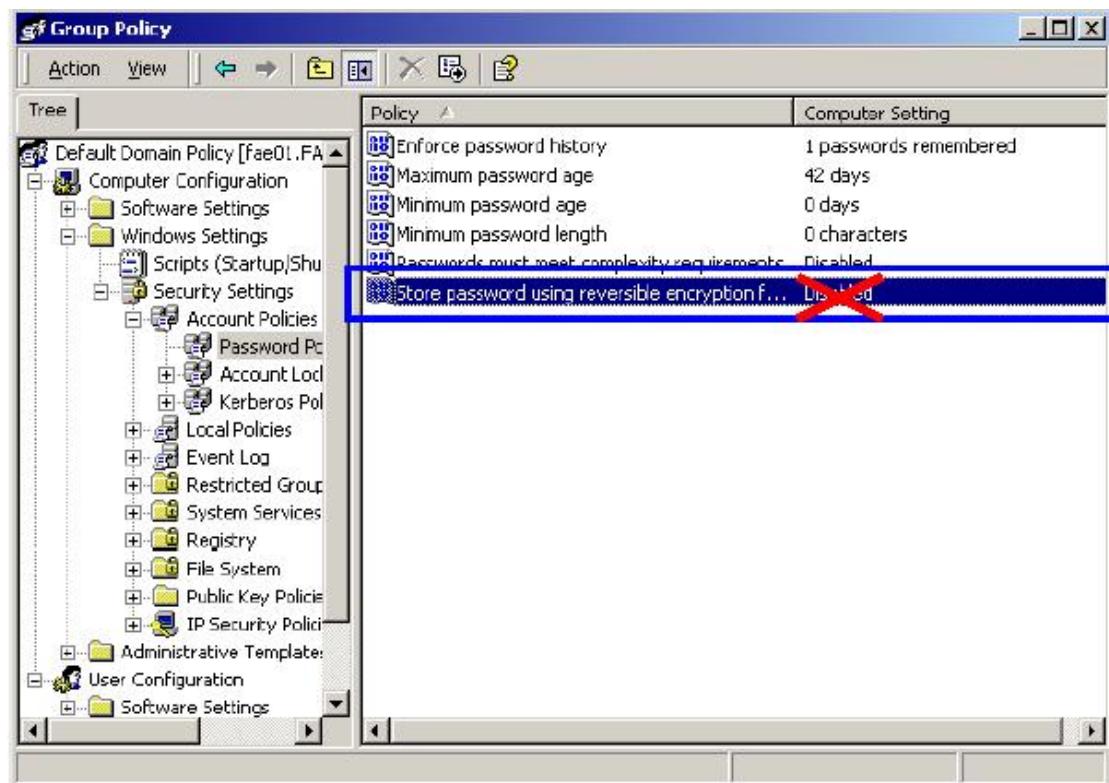
40. Right click on the domain, and select “Properties”.



41. Select “Group Policy” tab, and click “Edit” to edit the Group Policy.



42. Go to “Computer Configuration” > “Windows Settings” > “Security Settings” > “Account Policies” > “Password Policies”. Double click on “Store password using reversible encryption for all users in the domain”.

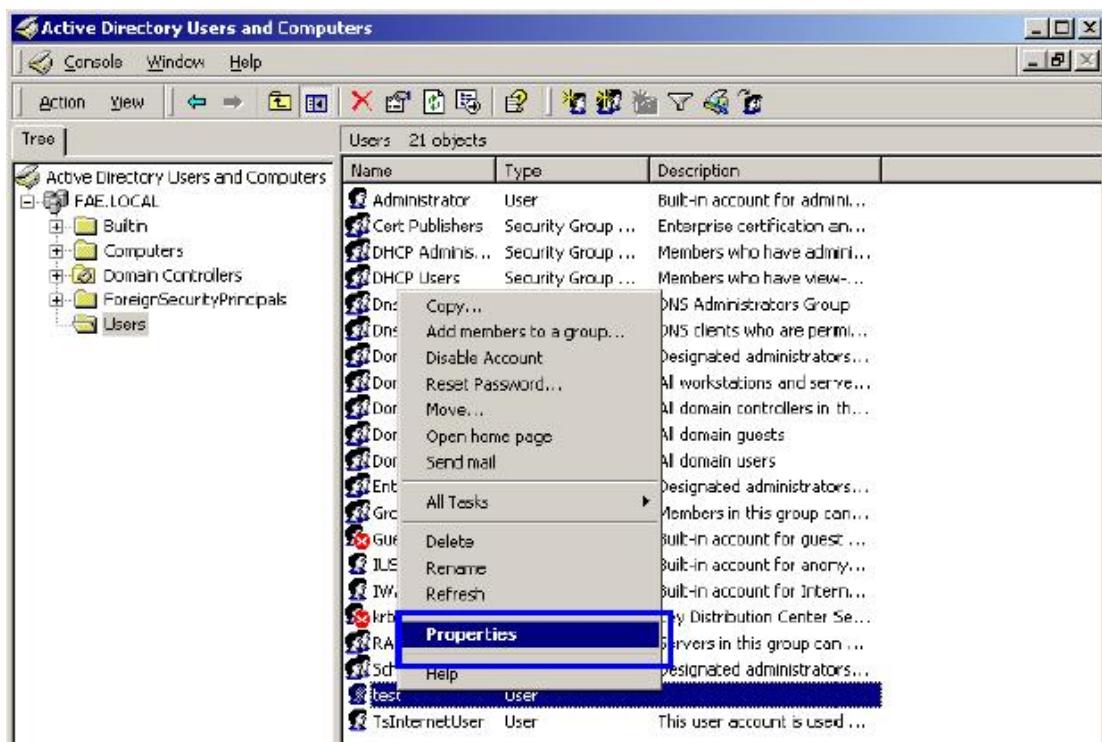


43. Click “Define this policy setting”, select “Enabled”, and click “OK” to continue.



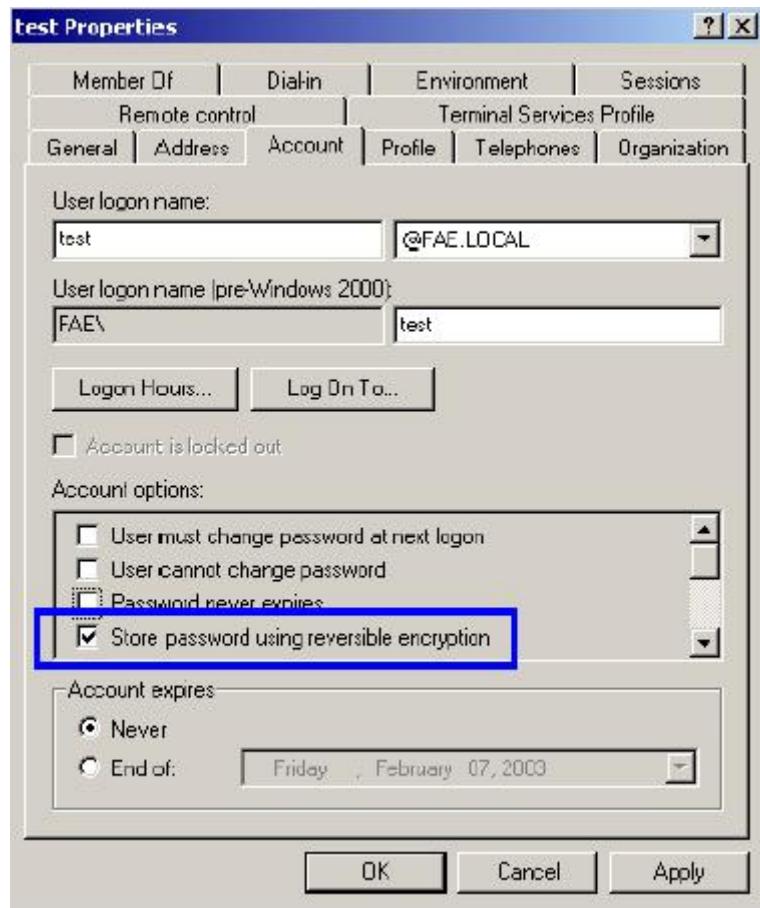
44. Go to **Start > Program > Administrative Tools > Active Directory Users and Computers**.

45. Go to **Users**. Right-click on the user that you are granting access, and select “Properties”.

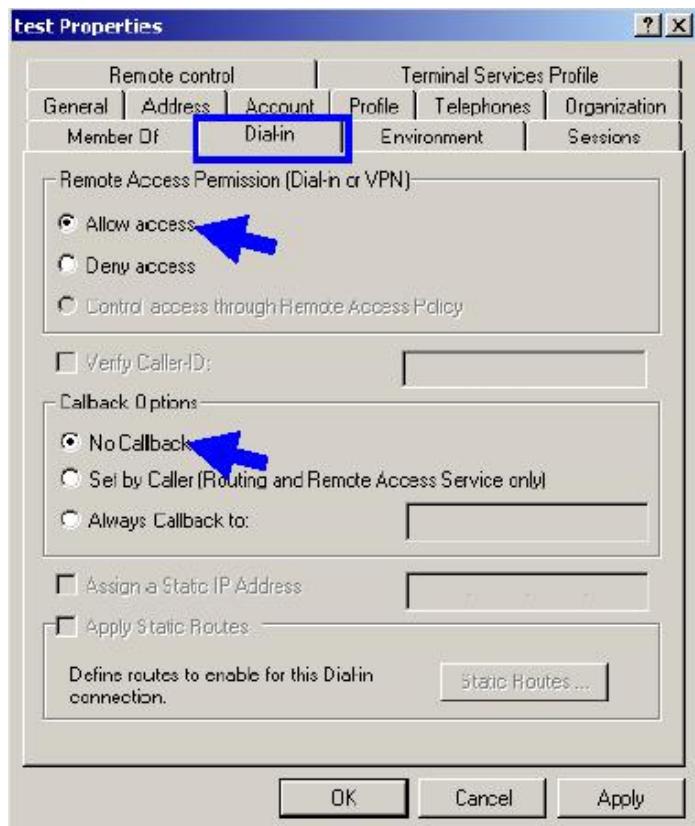


46. Go to “Account” tab, and enable “Store password using reversible encryption”.

47. Click “Apply” to continue.



48. Go to the “Dial-in” tab, and check “Allow access” option for Remote Access Permission and “No Call-back” for Callback Options. Then click “OK”.



### 4.3 Authenticator Setup

1. For **EAP-MD5** Authentication, WEP key must be set previously. Go to **Basic Settings**. Select **Shared Key**, enable **WEP key**, and enter a desired key string. You can skip this step if using **EAP-TLS** Authentication.

AP Name: Wireless Access Point

SSID: default

Channel: 6 (Domain:USA)

Authentication:  Open System  Shared Key  WPA  WPA-PSK

WEP Key:  Disable  64bits  128bits

Mode: HEX

1.   
2.   
3.   
4.

Apply Cancel Help

2. Click on **802.1X** for detailed configuration.



3. Enable 802.1X Authentication by selecting “**Enable**”.
4. If **EAP-MD5** is used, you can leave the settings in **Encryption Key Length** and **Lifetime** as default. If you are using **EAP-TLS** authentication, set the **Encryption Key Length** ranging from 64 to 256 Bits and the **Lifetime** from 5 Minutes to 1 Day. As soon as the lifetime expires, RADIUS server will renew the Encryption Key.
5. Enter the **IP address, Port number, and Shared Secret Key** used by the **Primary** Radius Server.
6. Enter the **IP address, Port number, and Shared Secret Key** used by the **Secondary** Radius Server.
7. Click “**Apply**”. The 802.1x settings will take effect right after WAP-4000 reboots itself.

You can also use utility to configure 802.1X settings. The procedures are similar to above described.

## 4.4 Wireless Client Setup

Windows XP is originally 802.1X support. As to other operating systems (windows 98SE, ME, 2000), an 802.1X client utility is needed. The following procedures show how to configure 802.1X Authentication with WL-3555 in Windows XP.

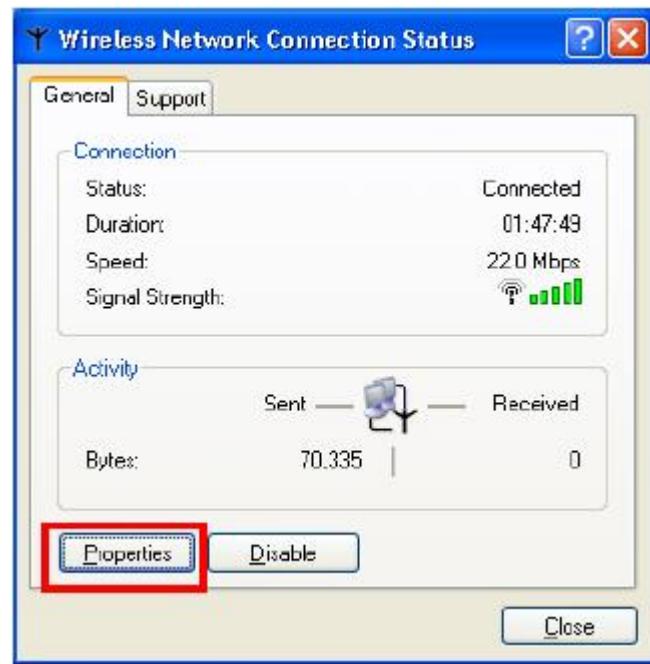
Please note that if you want to change the 802.1x authentication type of a wireless client, i.e. switch to EAP-TLS from EAP-MD5, you must remove the current existing wireless network from your preferred connection first, and add it in again.

### 4.4.1 EAP-MD5 Authentication

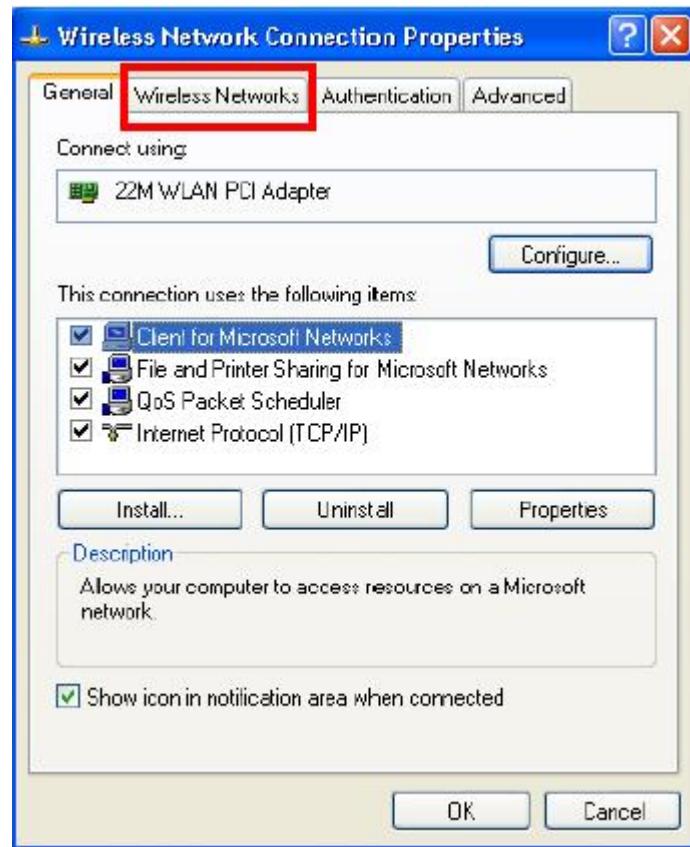
1. Go to **Start > Control Panel**, double-click on “**Network Connections**”.

2. Right-click on the Wireless Network Connection which using WL-3555.

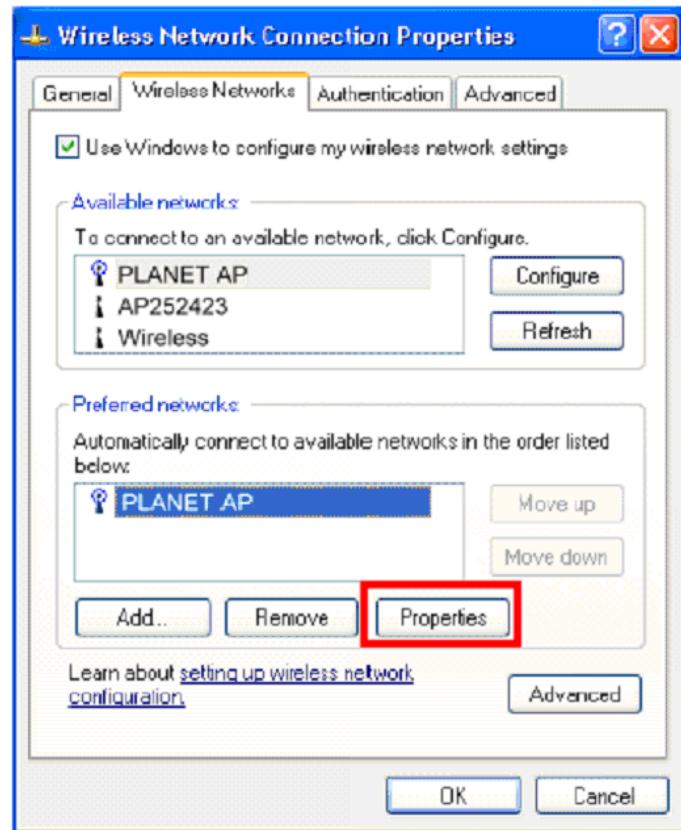
3. Click “Properties” to open up the Properties setting window.



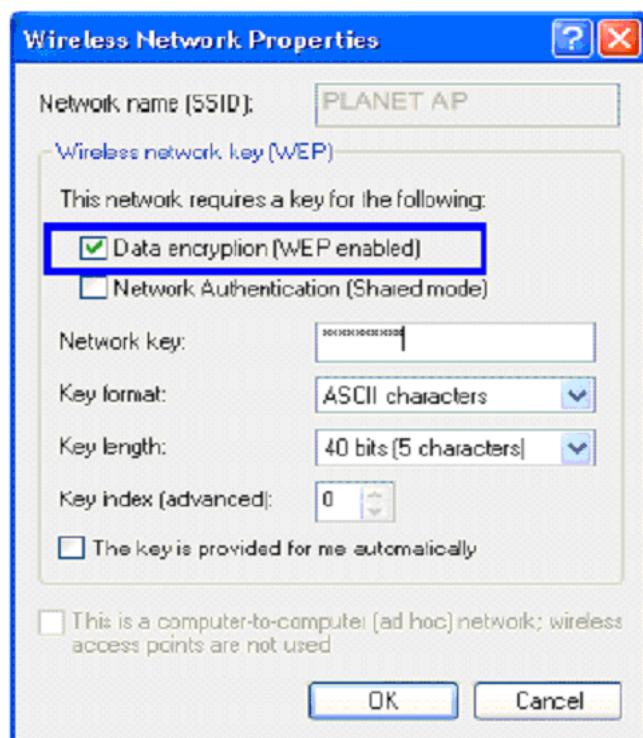
4. Click on the “Wireless Network” tab.



5. Click “Properties” of one available wireless network, which you want to associate with.

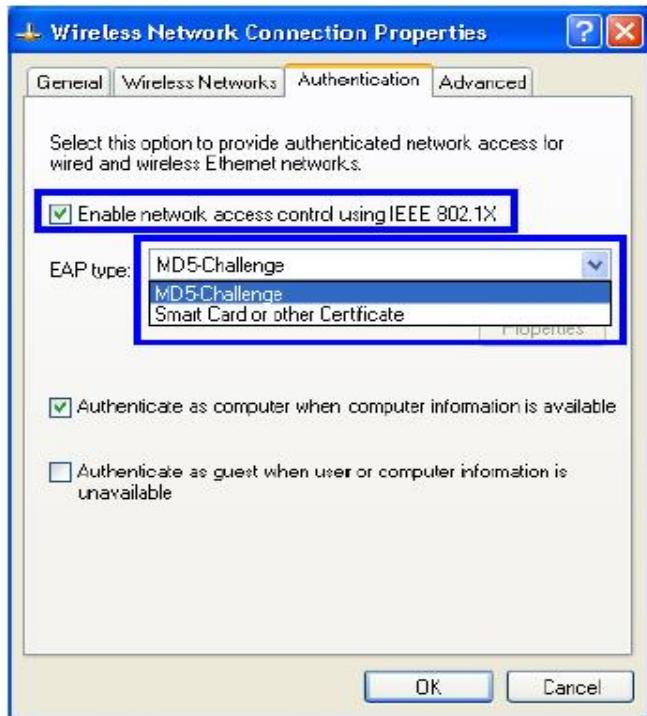


6. Select “**Data encryption (WEP enabled)**” option, but leave other options unselected.
7. Enter the network key in “**Network key**” text box. The string must be the same as the first set of WEP key which you set to WAP-4000.

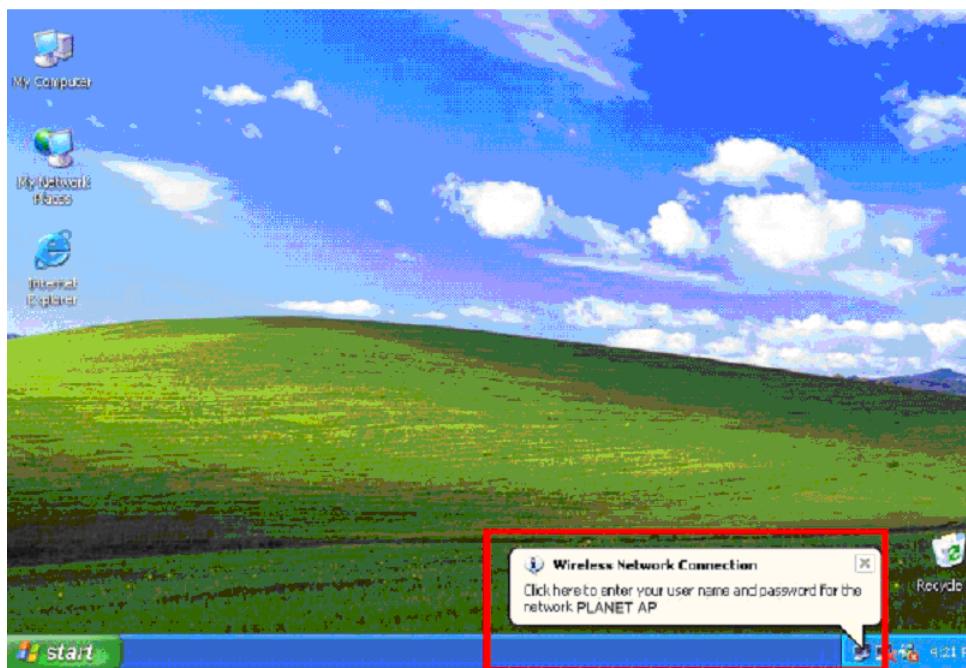


8. Click “**OK**”.

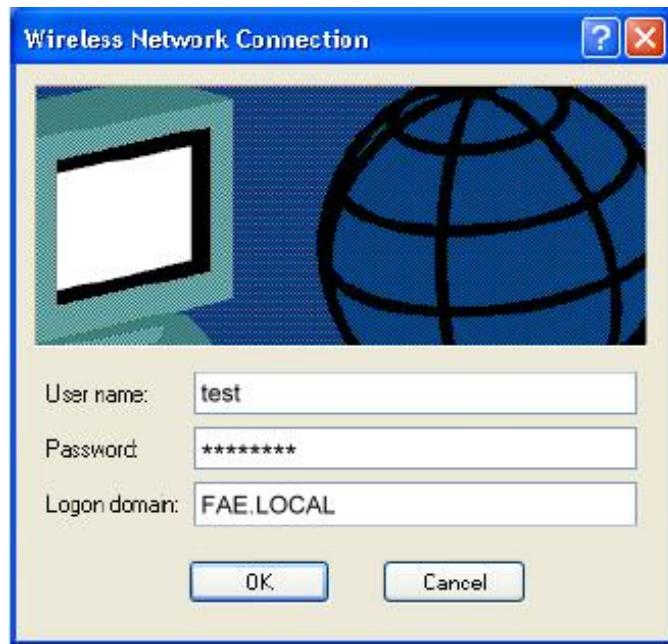
9. Select “**Authentication**” tab.
10. Select “**Enable network access control using IEEE 802.1X**” to enable 802.1x authentication.
11. Select “**MD-5 Challenge**” from the drop-down list box for EAP type.



12. Click “**OK**”.
13. When wireless client has associated with WAP-4000, a user authentication notice appears in system tray. Click on the notice to continue.



14. Enter the user name, password and the logon domain that your account belongs.
15. Click “**OK**” to complete the validation process.



#### 4.4.2 EAP-TLS Authentication

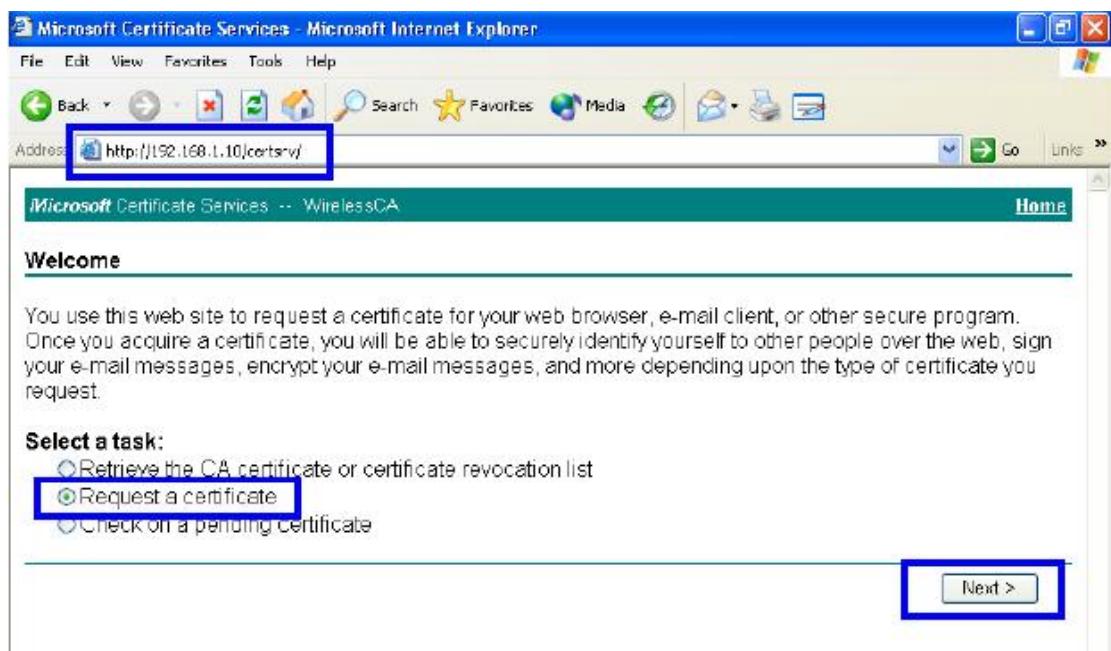
##### *Get Digital Certificate from Server*

The following procedures are based on obtaining a certificate from Windows 2000 Server which acts as a CA server. Furthermore, you must have a valid account/password to access the server.

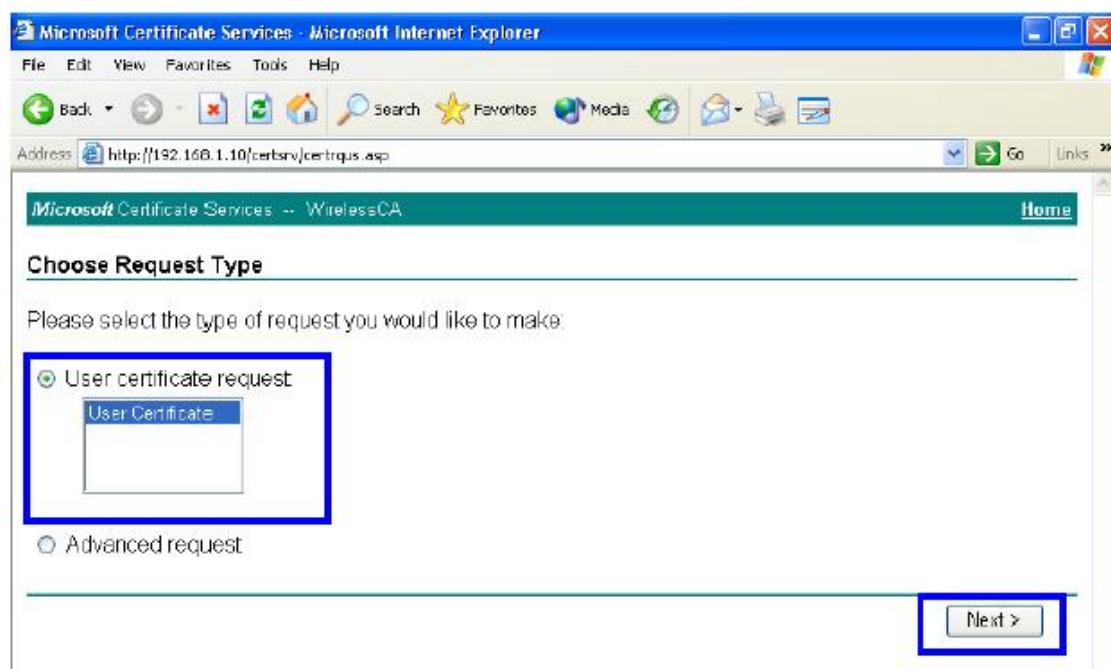
1. Active web browser, enter "http://192.168.1.10/certsrv" in the Address field which 192.168.1.10 is the IP address of our server. This will directly access to Certificate Service of a Windows 2000 server. A dialog box will prompt you to enter user name and password.
2. Enter a valid **user name** and **password**, then click "**OK**" to continue.



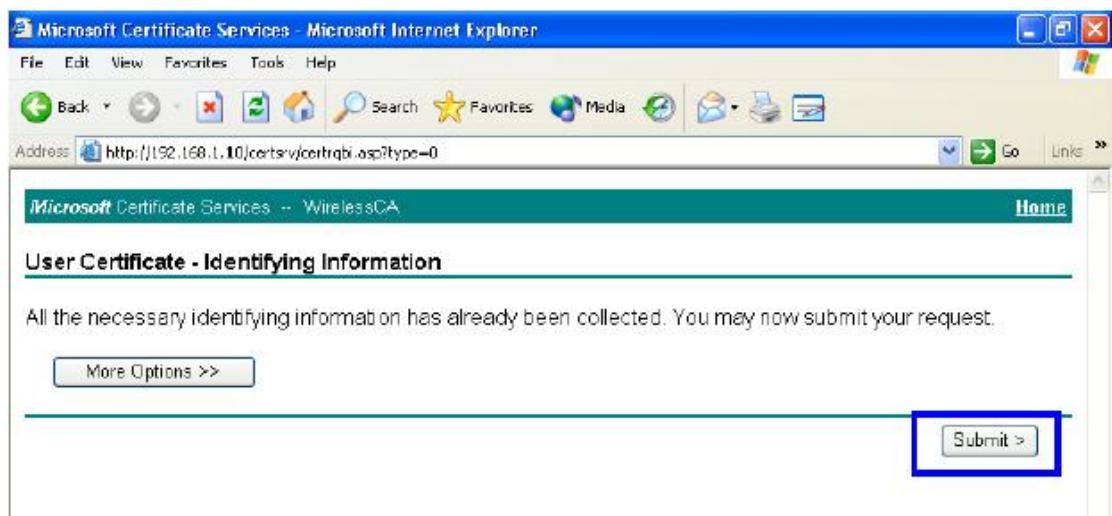
3. Select "Request a certificate", and click "Next" to continue.



4. Select “User Certificate request”, and click “Next” to continue.



5. Click “Submit >” to continue.



Microsoft Certificate Services - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address: http://192.168.1.10/certsrv/certreqi.asp?type=0

Microsoft Certificate Services -- WirelessCA Home

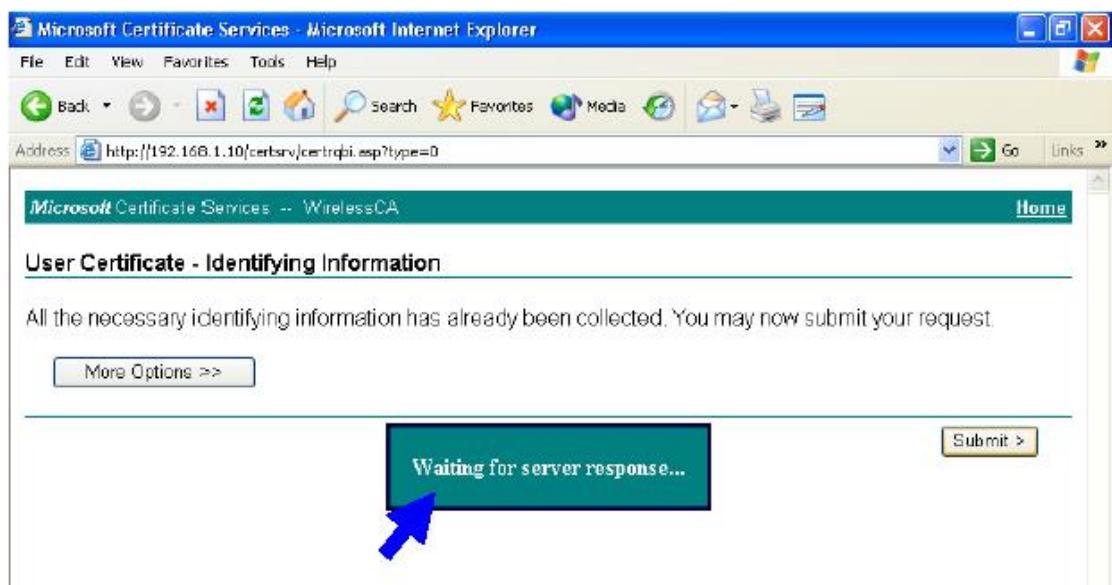
User Certificate - Identifying Information

All the necessary identifying information has already been collected. You may now submit your request.

More Options >>

Submit >

6. The Certificate Service is now processing the certificate request.



Microsoft Certificate Services - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address: http://192.168.1.10/certsrv/certreqi.asp?type=0

Microsoft Certificate Services -- WirelessCA Home

User Certificate - Identifying Information

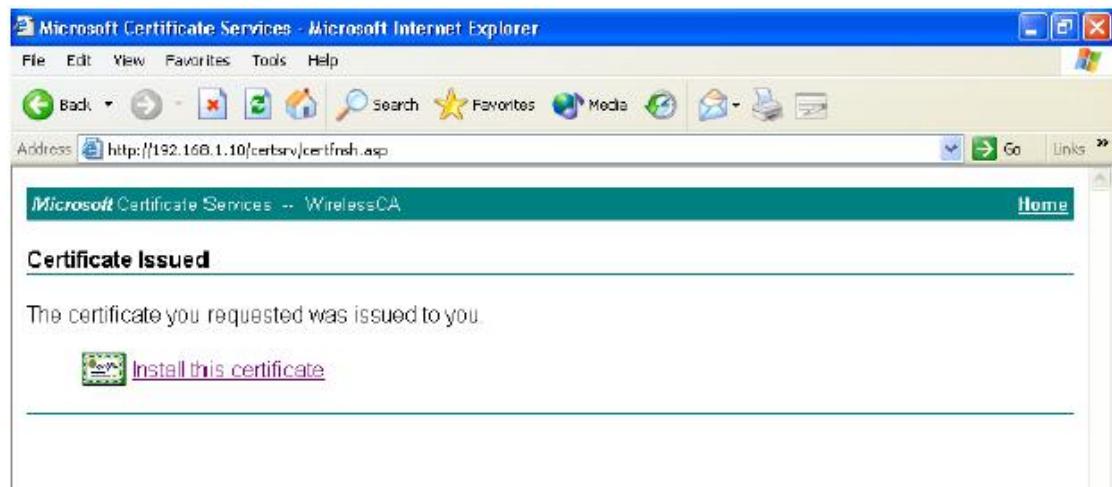
All the necessary identifying information has already been collected. You may now submit your request.

More Options >>

Waiting for server response...

Submit >

7. The certificate is issued by the server, click “**Install this certificate**” to download and store the certificate to your local computer.



Microsoft Certificate Services - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address: http://192.168.1.10/certsrv/certfrsh.asp

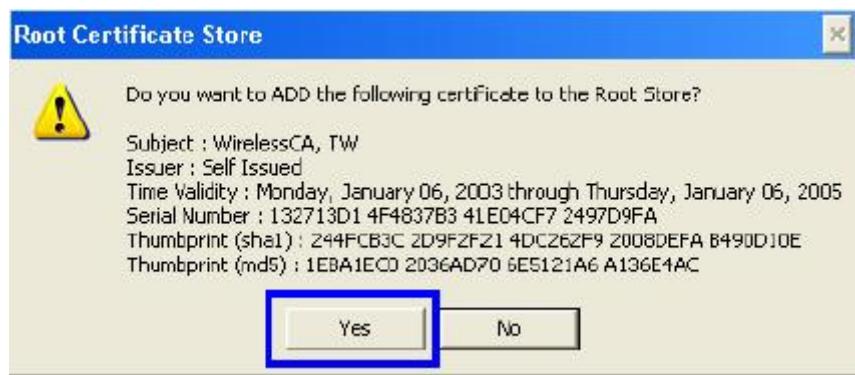
Microsoft Certificate Services -- WirelessCA Home

**Certificate Issued**

The certificate you requested was issued to you.

 [Install this certificate](#)

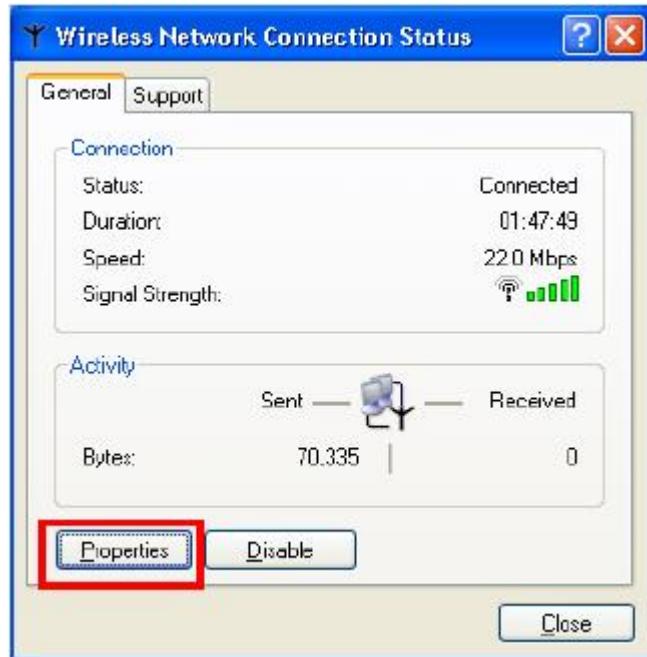
8. Click “Yes” to store the certificate to your local computer.



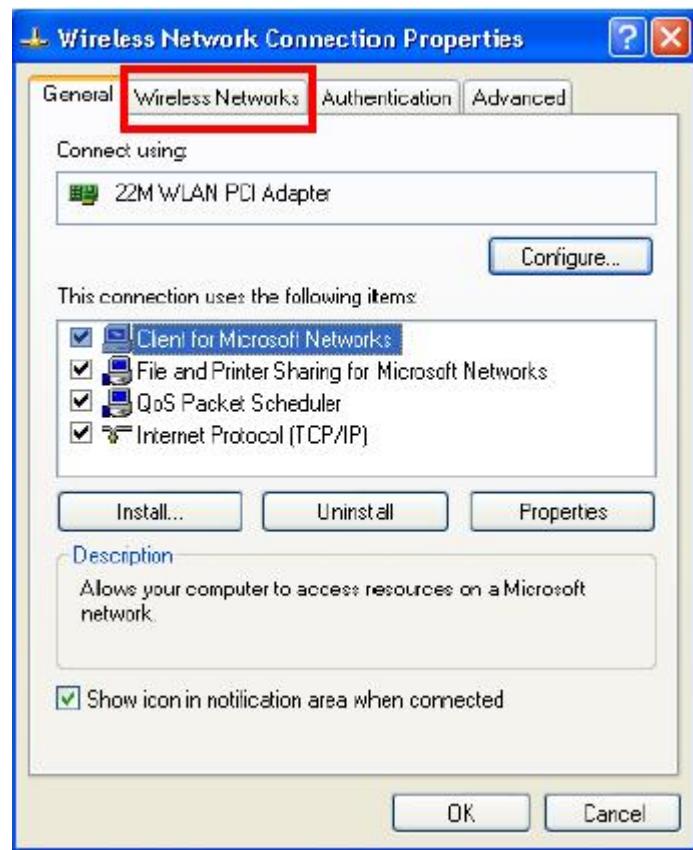
9. Certificate is now installed.

#### Wireless Adapter Setup

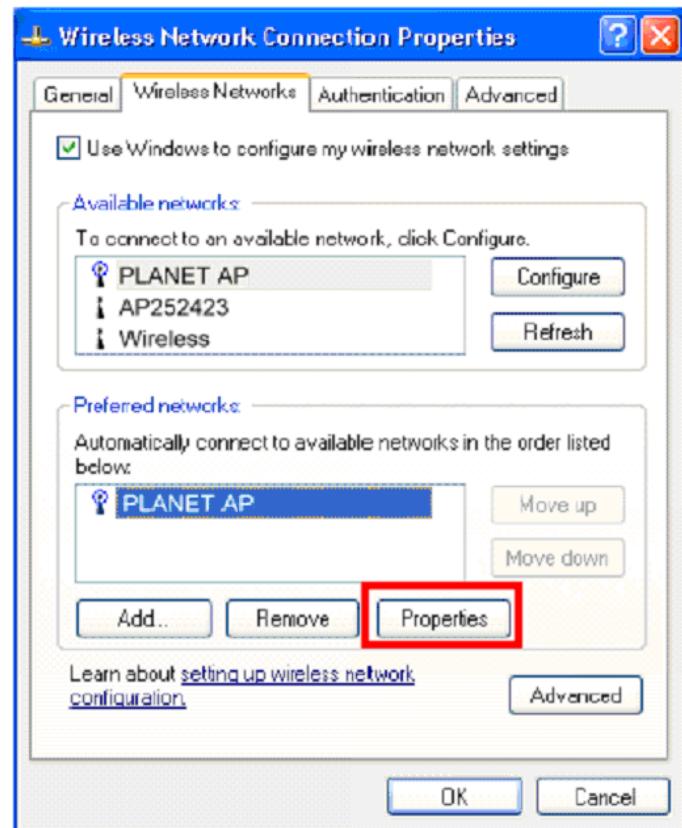
1. Go to **Start > Control Panel**, double-click on **“Network Connections”**.
2. Right-click on the Wireless Network Connection which using WL-3555.
3. Click **“Properties”** to open up the Properties setting window.



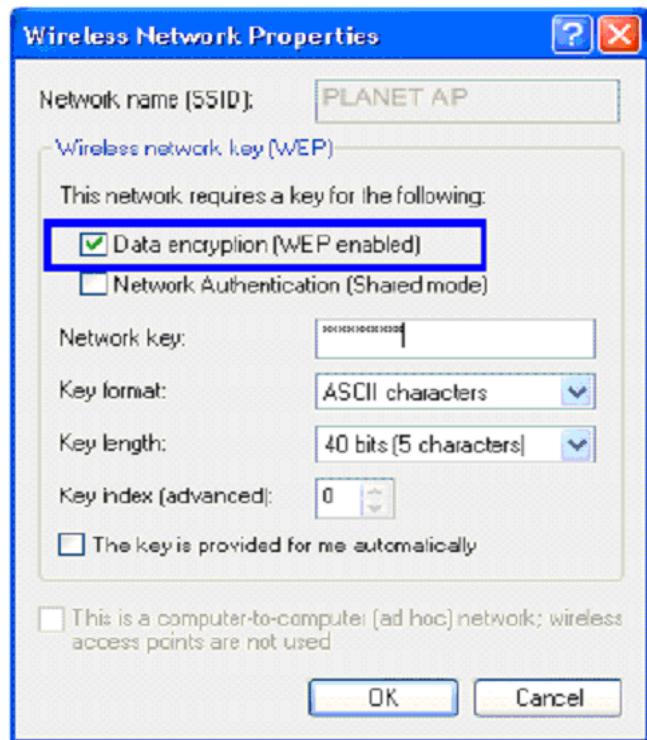
4. Click on the **“Wireless Network”** tab.



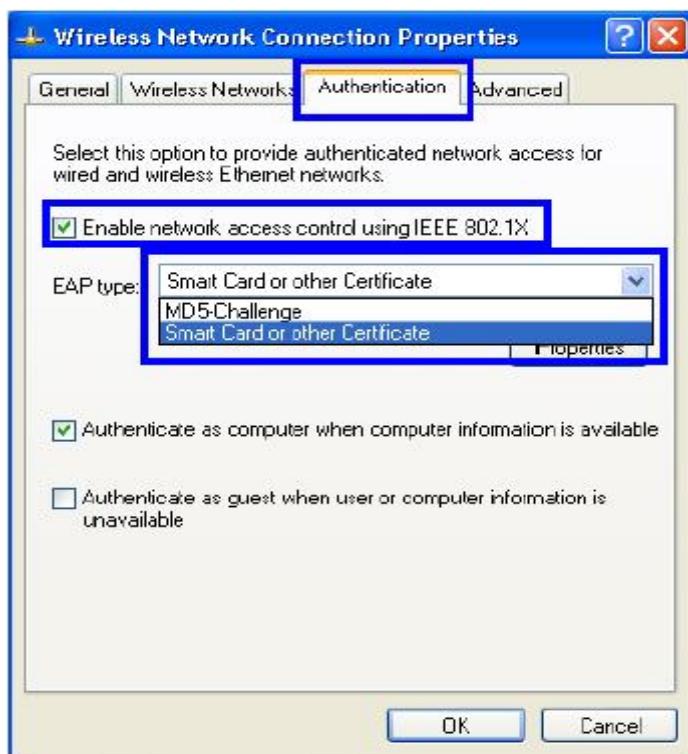
5. Click "Properties" of one available wireless network, which you want to associate with.



6. Select "The key is provided for me automatically" option.



7. Click "OK".
8. Click "Authentication" tab
9. Select "Enable network access control using IEEE 802.1X" option to enable 802.1x authentication.
10. Select "Smart Card or other Certificate" from the drop-down list box for EAP type.



11. Click "OK".
12. When wireless client has associated with WAP-4000, Windows XP will prompt you to select a

certificate for wireless network connection. If you only have one certificate in local computer, system will automatically use it for authenticate. If you have multiple certificates in local computer, click on the network connection icon in the system tray to continue.



13. Select the certificate that was issued by the server (in our demonstration: WirelessCA), and click "OK" to continue.



14. Make sure this certificate is issued by correct server, and click "OK" to complete the authentication process.

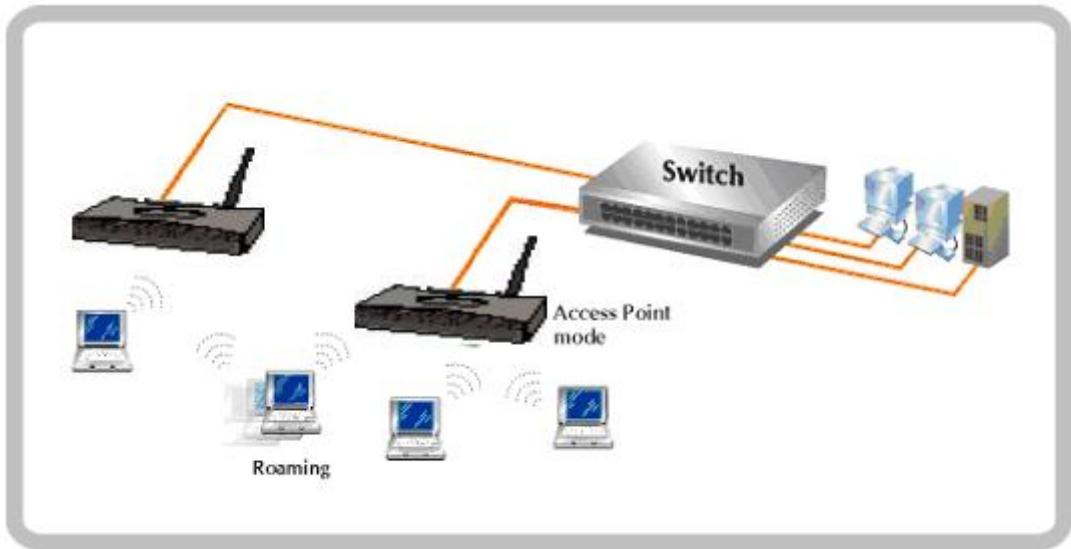


# Chapter 5 Application

This chapter describe the four operating mode of your WAP-4000. The four working modes of WAP-4000 are Access Point, Access Point Client Mode, Wireless Bridge mode and Multiple Bridge mode.

## 5.1 Access Point mode

With this mode, your Wireless network connection could act as following.



Any of your IEEE802.11b and 802.11g end nodes should found the nearest Access Point to communication with any other Wireless end-nodes or the wired Ethernet network.

There are two things need to be check for your wireless end nodes, the services set ID (SSID) and the Wired Equivalent Protocol (WEP), both parameters should the same with your Access Point.

## 5.2 Wireless AP Client mode

The WAP-4000 can also act as a client on a wireless LAN. When configured as AP Client mode, WAP-4000 soon makes your connected PC a wireless end node. This mode can be deployed if your end nodes (already installed with an Ethernet Adapter) do not want to make any change but want to move it somewhere not easy to have the wire.

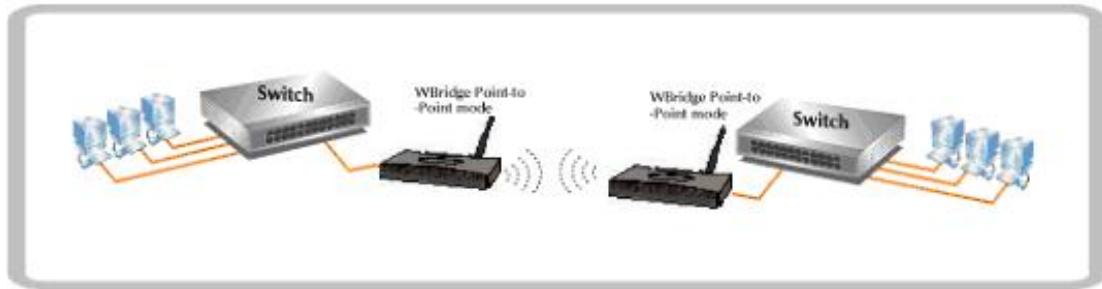
In this mode, WAP-4000 will need to accompany with an existing WAP-4000 in access point mode in the wireless network.



## 5.3 Wireless Bridge mode

The Wireless Bridge mode help to make the two Ethernet networks connected without any wire. With two WAP-4000s in this mode, the two LANs in distance can communicate to each other. This could be deployed if the networks are hard to make the wire in between. Please be noted, key in the LAN MAC address to make the WAP-4000 communicate with a specific remote Access Point, you can find the MAC address either from the utility or from the label under the Access Point. It is suggested to fix the transmission rate when WAP-4000s are configured in bridge mode.

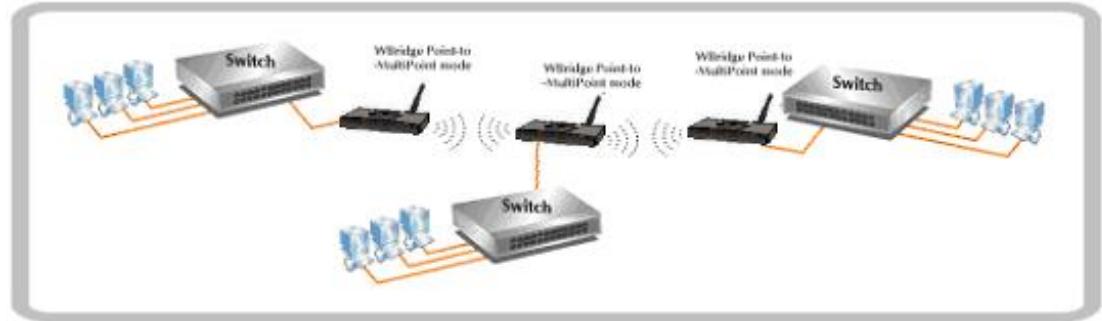
The omni antenna is with 17dBm transmitting power, if you would like to make longer distance that the default antenna cannot reach, consult your local dealer for more about how to extend your distance.



**Note:** Please do consult your local dealer about the external or directional antenna you would like to install and get the connection. Improper outdoor antenna installation could damage the Access Point or get injured or get killed in some condition like thunders or strong winds.

## 5.4 Multiple Bridge mode

For multiple LANs, the WAP-4000 also helps to make the connections. With this mode, three or more LANs can bridge to each other. All WAP-4000s in this mode must be within the operating range of one another.

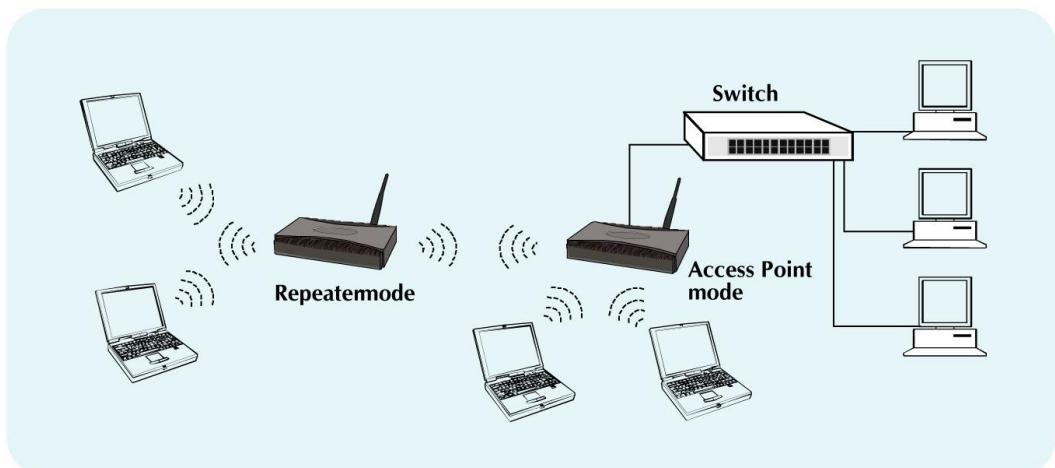


Note: The mode "Multiple Bridge" will turns the Access Points, for example the above three Access point in the figure, into one network domain. It is suggested to fix the transmission rate when WAP-4000s are configured in bridge mode. For performance reason, please connect no more than 6 WAP-4000 in Multiple Bridge mode in one WLAN.

## 5.5 Repeater mode

When WAP-4000 works in repeater mode, it will repeat the wireless signal from AP to wireless client or from wireless client to AP. Thus, the distance between wireless client to AP can be double. However, the trade off is the connection speed between wireless client to AP become half since the WAP-4000 repeat the wireless signal on same channel. Besides, when the WAP-4000 is configured to repeater mode, you can only manage the AP through LAN interface and the PC(s) connected to its LAN port cannot communicate with other wireless clients. You need to input the remote AP's MAC address when

this mode is enabled.



# Chapter 6 Troubleshooting

This chapter provides solutions to problems usually encountered during the installation and operation of the WAP-4000.

## **The WAP-4000 cannot power up.**

Use an electrical test meter to determine the output voltage of the power supply. Check if it matched the specification of WAP-4000.

## **Cannot communicate with WAP-4000 through a wired LAN computer.**

Check the following:

- w WAP-4000 is properly installed, LAN connections are OK, and it is powered ON.
- w Ensure that your PC and WAP-4000 are on the same network segment.
- w If your PC is set to "Obtain an IP Address automatically" (DHCP client), restart it.
- w If your PC uses a Fixed (Static) IP address, ensure that it is using an IP Address within the range 192.168.1.2 to 192.168.1.254 and thus compatible with WAP-4000's default IP Address of 192.168.1.1.  
Also, the Network Mask should be set to 255.255.255.0 to match WAP-4000.

In Windows, you can check these settings by using Control Panel-Network to check the Properties for the TCP/IP protocol.

## **My wireless client cannot associate with WAP-4000.**

Check the following:

- w Make sure the wireless adapter is compatible with IEEE 802.11b or 802.11g.
- w Move the wireless client closer to WAP-4000.
- w Ensure WAP-4000 and the wireless client have the same SSID.
- w Ensure WAP-4000 and the wireless client have the same WEP encryption settings, if enabled.
- w Confirm the WLAN LED of WAP-4000 is on.
- w If the MAC filter is enabled, please make sure the wireless client is allowed to build the link.
- w Ensure the operating mode is in "AP" mode.

## **The throughput rate is slow.**

Check the following:

- w Verify the antenna, connector, and cabling are well connected.
- w Adjust the antenna, and make sure the antenna is not behind metal or any obstacle. If the throughput increases after you move the client closer to WAP-4000, please consider to add additional WAP-4000 and implement roaming.
- w Verify the network traffic does not exceed 37% of bandwidth.
- w Lower the broadcast rate of wired network to no more than 10 broadcast messages per second
- w Verify wired network topology and configuration.